Ze Van Mossel

ANNUAL REPORT 22/23

0

Foreword

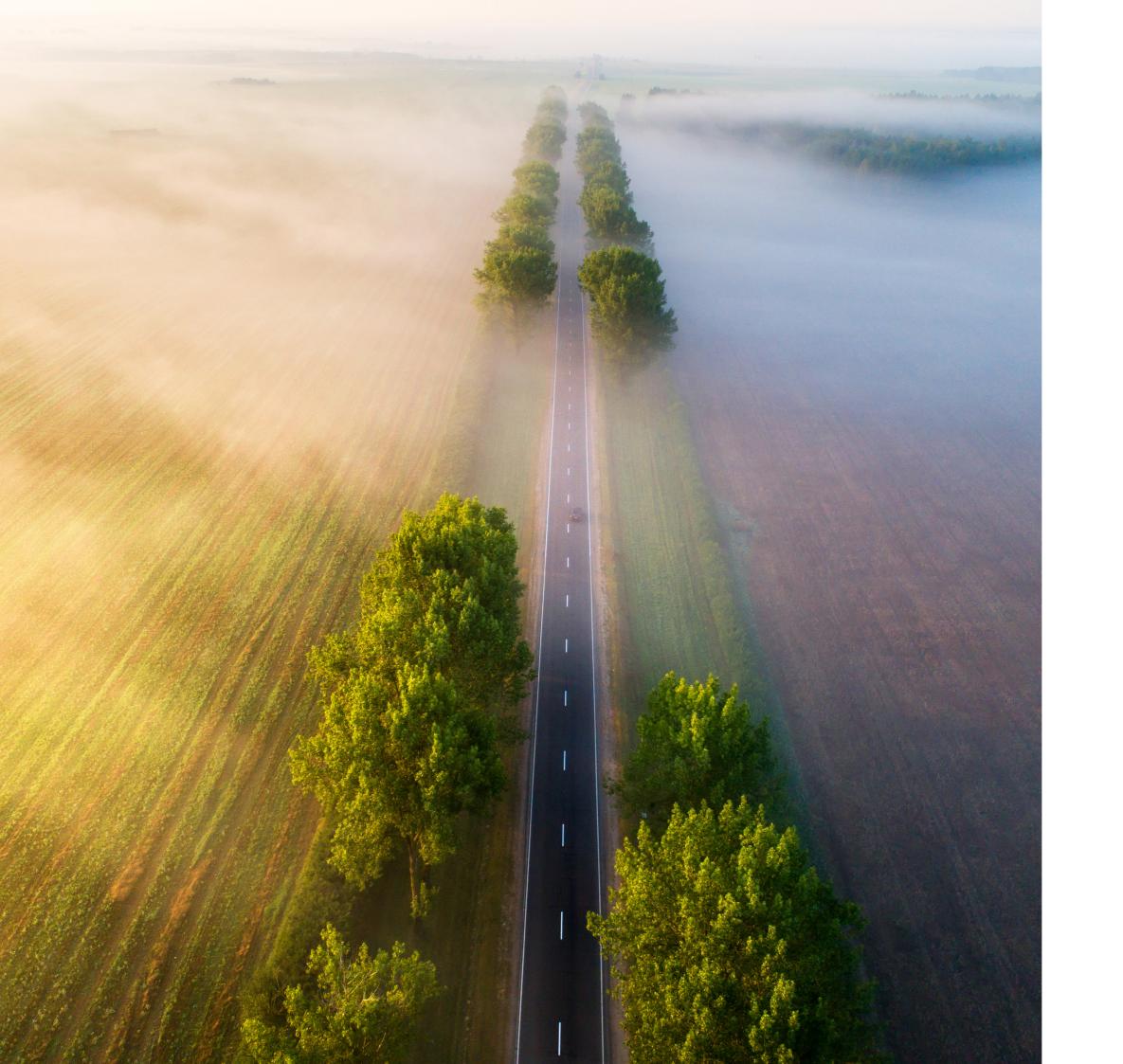
Van Mossel Automotive Group celebrates its 75th anniversary in 2023. Looking back, we have every reason to celebrate, as the figures in this annual report show. At the same time, we're aware of all the uncertain factors we're currently facing. Fellow Europeans are still having to live with war, historically high inflation and purchasing power falling sharply, and we're seeing a sharp increase in interest rates and overall cost increases. All these trends have a significant impact.

Nevertheless, we managed to post solid financial results last year, with group turnover exceeding €4 billion. This was achieved by focusing in the Benelux on autonomous growth combined with acquisitions of car dealerships and body repair companies. In addition, we benefited from favourable developments in the used car market that resulted in a higher turnover rate and a higher inventory position. Our Van Mossel Lease companies also enjoyed growth in both the Netherlands and Belgium.

This strong performance, which we achieved thanks to relentless operational excellence, had the customer in mind, whom we want to take full advantage of Van Mossel as a one-stop-shop. Customer satisfaction remains high on the agenda in all disciplines, with the goal of being a leading player in that area as well. We will achieve this by unanimously propagating our core values of hospitality and customer-centricity on the one hand, and innovative investments that provide customers with service and convenience on the other. Examples include our Premium Service and Van Mossel Energie as electrification approaches.

The first quarter of 2023 looks promising. We're looking forward to this year full of confidence, and building on our stable foundations to spread our wings across Europe together with our customers, employees and stakeholders. We'll face new challenges in a new age, from our new headquarters, but work with the same passion and drive as always.





Contents

General		
Profile	page	8
Core values	page	8
Our mission, vision and strategy	page	10
Mobility services	page	10
Portfolio	page	11
Branch overview	page	12

Acknowledgements		
Awards overview	page	17

Sustainable business		
Ambitions	page	20
Trends and developments	page	20
Sustainability Strategy	page	22
Corporate responsibility	page	24
Health and safety	page	26
Low-emission mobility	page	27
Future-proof personnel	page	28
Legal & compliance	page	30
ICT awareness	page	31
Our People	page	32
European expansion	page	34
At the heart of the customer	page	35
Organisation	page	36

Figures		
Transactions	page	40
Employees	page	40
Key figures	page	42
Balances	page	46
Results	page	48
Developments		
Developments	page	52
Locations		
Addresses	page	68

General



Profile

Van Mossel Automotive Group

Over the past 75 years, Van Mossel Automotive Group has grown into a leading player in the automotive sector in the Netherlands and Belgium. The company has more than 350 branches in Belgium, Germany, France, Luxembourg and the Netherlands. Van Mossel Automotive Group is a dealer of dozens of leading brands. It also operates multiple Mega Occasion Centres (used car branches) and its own nationwide chain of body shops. In addition, the group offers various services under one roof, such as insurance, financing, signing/installation/ bodywork and car rental. International Car Lease Holding, with a fleet of 110,000 vehicles and one of the top leasing companies in the Netherlands, is also part of Van Mossel Automotive Group. With 5,300 employees, the group's annual turnover is €4.5 billion. Van Mossel Automotive Group's core activities can be divided into three different disciplines. In addition, there are umbrella activities and supporting activities, which will be discussed in greater detail later in the annual report.

Van Mossel Car Retail

Van Mossel Automotive Group represents the leading brands of Abarth, Alfa Romeo, Audi, Cadillac, Citroën, Chevrolet, Corvette, Dacia, DS, Fiat, Fiat Professional, Ford, Fuso, Hyundai, Isuzu, Jaguar, Jeep, Kia, Land Rover, Maxus, Mercedes-Benz Passenger Cars and Vans & Trucks, MG, Nissan, Opel, Peugeot, Renault, Seat, Škoda, Smart, SsangYong, Suzuki, Volkswagen and Volkswagen Commercial Vehicles. Both new and used vehicles of these brands are sold in our showrooms. The Mega Occasion Centres mainly supply used cars, both the brands we represent and other brands.

Van Mossel Body Repair

Van Mossel Autoschade Group is comprised of a network of 37 branches in the Benelux. Whether it concerns major damage, minor damage repair, paint damage or a broken window, every vehicle is repaired in accordance with the manufacturer's guidelines. The brand guarantee also applies, which prevents depreciation of the vehicle.

Van Mossel Leasing Companies

The Van Mossel Leasing Companies are united in International Car Lease Holding (ICLH). The branches specialise in both corporate and private customers through an online proposition (instantly knowing where you stand by immediately making an online price calculation and ensuring a guaranteed fast settlement), a dealer-related proposition (short lines between our car dealerships and our leasing company) or a universal proposition (offering all brands). The leasing companies are represented in the Benelux. The leasing customer can visit local leasing branches as well as any dealership.

Core values

Hospitality

Taking care of a customer/guest and offering them genuine attention, with the goal of making them feel as welcome as possible.



Driven

Inspired, animated, enthusiastic, fanatical and motivated.



Distinctive

Offering more than expected, standing out positively, creative and innovative.

Customer-centricity

<u>N</u>

Identifying, anticipating and acting on customer wishes and needs.

Result-orientated

Actions and decisions focused on achieving goals despite problems, distractions or setbacks. Thinking in terms of solutions, partnerships and commitment to achieve results are also included here.

Corporate responsibility

A form of doing business focused on economic performance with respect for social considerations and respecting ecological constraints.

Honest and open

B

Open-minded, willingness to change, exposing the vulnerable side, asking for help and being curious.



Annual Report | 9

Our mission, vision and strategy

Mission

Portfolio



Mobility services

New

Van Mossel Automotive Group offers 34 leading brands at its branches, where everything from an individual new or used car for private or business purposes to complete fleets for companies can be purchased.

Used cars

All Mega Occasion Centres and Exclusive Occasions, Outdoor Occasions and our car dealer branches offer business and private customers a choice of all brands of used cars.

Leasing

The Van Mossel Leasing Companies, united in International Car Lease Holding, offer all the usual types of business leasing as well as other types of mobility solution such as short-term leasing, used car leasing, bicycle leasing, flex-leasing and private leasing.

Maintenance

At its dealerships, Van Mossel Automotive Group offers maintenance for its own and other brands of cars, irrespective of age. If applicable, personalised maintenance advice is provided.

Damage repair

Van Mossel Autoschade Groep is represented in 37 locations in the Benelux. In addition, private and business customers can visit all our dealer body shops. We repair all kinds of damage to all car brands and are affiliated with FOCWA/Eurogarant.

Rental

Thanks to our extensive and growing fleet of more than 5,100 vehicles, we have a solution for the temporary mobility needs of our private and business customers. This can take the form of short-term leasing, rental, replacement transport, or service rentals. The fleet consists of cars supplied by car dealerships in the group, which are repaired and maintained in our own network.

Fleet management

Van Mossel Automotive Partner is the professional point of contact in the Van Mossel Automotive Group for the business fleet and leasing market, where it operates like the hub of a wheel. It facilitates the complete order process. It shares its thoughts on company car policies, agreeing customer-specific delivery terms with importers, and drafting service level agreements (SLAs) for delivery and maintenance. It functions as the central point of contact inside and outside the netherlands for the Export Department.

Financing

With a wide range of financing options, Van Mossel Financiële Diensten (financial services) always has a suitable proposal for both private and business customers in the areas of 'Continuous Credit', 'Personal Loan', 'Lease Purchase' and 'Financial Lease'.

Insurance

With a full range of insurance options, Van Mossel Financiële Diensten always provides both private and business customers with an appropriate car insurance proposal.

Commercial vehicle personalisation

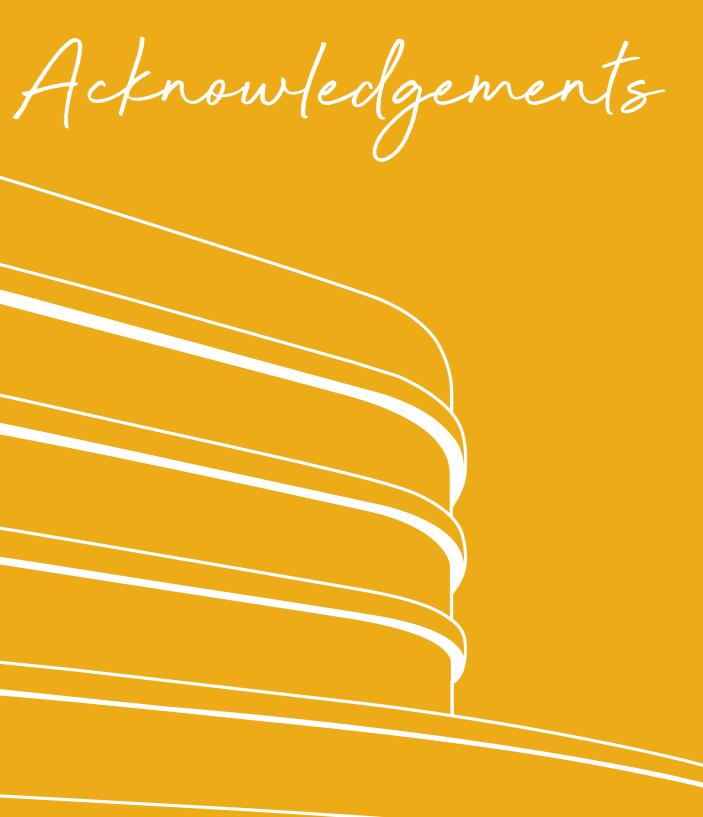
As one of its supplementary services, Van Mossel's Car Solutions division offers solutions for interior design, bodywork construction and lettering for all categories and brands of commercial and passenger vehicles.

	SKODA	PEUGEOT	\bigotimes
p	FIAT		
d)	ISUZU	(\mathbf{A})	C)
	Q	Van Mossel	Van Mossel exclusieve occasions
SSE A D E	Van Mossel Carrosserie	Van Mossel	Van Mossel Financiele diensten
SSE & RENT	Van Mossel WESTLEASE	JST	DirectLease

Branch overview









Qua

Jua Quantity Quantity Quantity



Below are some of the recognitions the companies in our group have received.







Mercedes-Benz Vans VanPro Advance certification attained



Mercedes-Benz Trucks Workshop certifications



Mercedes-Benz Trucks Netherlands 2nd prize highest customer satisfaction



MG4 Electric Electric car of the year 2023



Van Mossel Volkswagen Waalwijk Service Quality Award

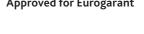


J&T Autolease Nominated Trends Gazelles 2023



Van Mossel Carrosserie Approved for Eurogarant







Van Mossel Carrosserie Leuven Authorised JLR non-structural body and paint centre



Van Mossel Carrosserie Mechelen Authorised JLR structural body and paint centre



Our sustainable ambitions

Our vision

At Van Mossel, the customer comes first. Alongside this pillar,
we strive for mobility for everyone: whether a private customer
or a business, Van Mossel fulfils the mobility needs. In meeting
these needs, sustainability as a core value plays a central
role in our actions. Van Mossel wants to help minimise our
environmental impact and actively help our stakeholders achieve
their sustainability goals.Ar

Our Mission

To be a complete and sustainable mobility partner to our customers; mindful of our own social commitment and taking responsibility for people and the environment.

Our core values

At Van Mossel, sustainability is linked to four core values:

- Customer-centric: we provide our customers advice on sustainable mobility solutions and offer these solutions
- CSR: we do business based on the idea of creating value for people, the environment and society
- Open and honest: we communicate annually about our sustainability ambitions and results
- Responsible: based on concrete goals, we take responsibility for minimising our own negative impact and maximising our positive impact

Trends & developments

Shortages in the employment market

The demand for personnel continues to rise, with the demand for skilled personnel a real bottleneck. This applies to all sectors, and the automotive sector is no exception. Moreover, trends in electrification, hydrogen and sustainable mobility in a broad sense require our current and future employees to have different skills and knowledge.

Sustainability goals - customers

Clients are increasingly imposing sustainability requirements in areas such as in tenders, in both the public and private sectors. To gain better insight into how sustainability is being tackled, sustainability certifications and assessments such as Ecovadis are increasingly required. Furthermore, several customers have now set targets for a zero-emission vehicle fleet to limit CO².

Transition to low-emission mobility

Driven by the market and legislation, the transition to low-emission mobility is in full swing. The government and car manufacturers are currently primarily focusing on electric vehicles. Their popularity is increasing, partly due to the improving charging infrastructure and longer ranges. The increase in the number of publicly accessible fast-charging points is an additional incentive. Hydrogen fuel is still in its early stages of development. The ambition of the Climate Agreement is to have 50 hydrogen refuelling stations operational by 2025 to fuel 15,000 hydrogen cars.

Climate legislation

The Dutch government has set goals for both circularity and mobility. For example, the goal is to reduce the use of primary raw materials by 50% by 2030 and to be 100% circular by 2050. In addition, the government has drawn up a mobility plan to make mobility available to all in a sustainable manner. The focus here is on offering subsidies, facilitating charging infrastructure, and improving 'bike friendliness'. In addition, the Belgian government has chosen to strongly encourage bicycle leasing through tax breaks.

The EU, with its Green Deal and the 'Fit for 55' package as one of its parts, is pushing for sustainability in general and the transport sector in particular The Dutch government's goal of emitting 55% less CO² compared to 1990 stems from this. Furthermore, the Green Deal specifically states that the sale of petrol and diesel cars will no longer be permitted from 2035. HVO or other biofuels are not a solution, and no exception will be made for hybrid cars. The goal is to eliminate petrol and diesel cars from European roads by 2050.

More focus on digitalisation

The COVID-19 pandemic had a major impact on all sectors, and consequently on people's travel behaviour. Hybrid working has become the new norm at many employers of all sizes, changing the demand for mobility. Separate from this, digitalisation is playing an increasing role in business processes. Tenders, contracts and bids are sent and signed digitally, reducing paper consumption.

Sustainable buildings

In terms of real estate, there are increasing demands for transparency about energy consumption. The requirements concerning sustainability and associated certification for real estate are also becoming increasingly stringent. For example, all offices in the Netherlands must have at least energy label C by 1 January 2023, according to the 2012 Building Code. This legislation applies to both Van Mossel's office buildings and showrooms.

Rising raw material prices and scarce resources

The pandemic and conflicts around the world have caused raw material prices to rise rapidly. In addition, the list of scarce resources has grown and those already scarce have become even



scarcer. In a material-intensive sector, this creates risks but also provides opportunities for circular materials and products. From ownership to use: the 'sharing economy' has gained popularity in various sectors in recent years. Consumers no longer always need to own products, but instead focus on simply using them. This trend is also reflected in the area of mobility. The use of shared cars in various forms continued to increase in 2022, and the trend is particularly evident in urban areas.

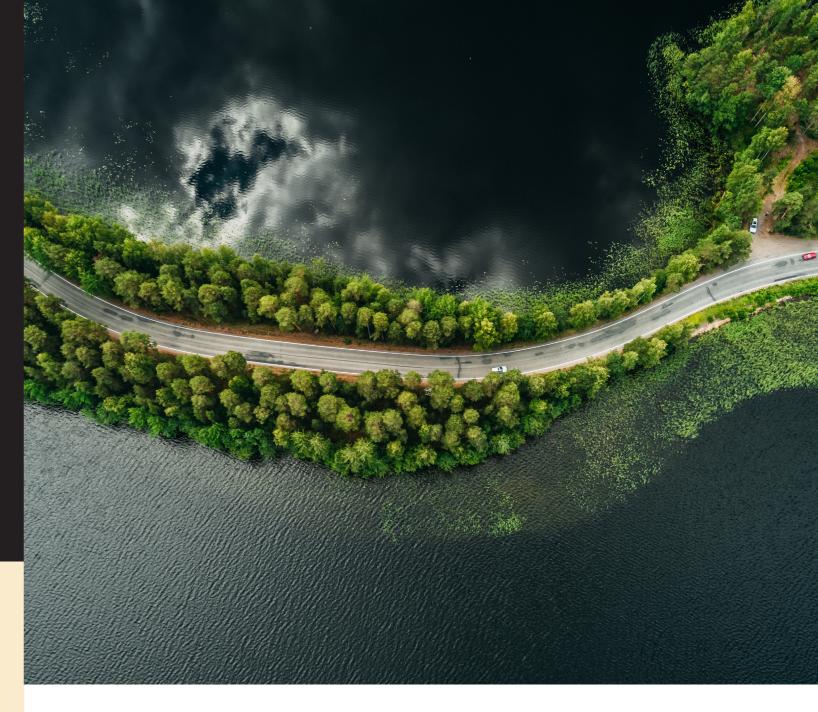
Our sustainability strategy

In 2015, the United Nations introduced the Sustainable Development Goals, a blueprint for achieving a better and more sustainable future for the world and its population by 2030.



We've linked all of our strategic pillars to the sustainable development goals (SDGs). With our sustainability strategy, we make a positive contribution to the following goals: 3, 4, 8, 10, 12 and 13.





The choice of a pyramid construction is a conscious one. The strategic pillar **Corporate Responsibility** forms the foundation of our sustainability strategy. As an organisation, we ensure that we comply with various ESG standards, societal expectations and rapidly changing domestic and international laws and regulations.

The pillars **Sustainable Operations** and **Health and Safety** cover the second layer of our framework and safeguard our licence to operate. Our employees are the main driver of our continued existence, growth and reputation. Without healthy employees who can work in a safe working environment, we cannot operate at the level we do today. In addition to ensuring a safe working environment, making our own operations more sustainable is crucial from both an environmental and financial perspective. We're investing in making our offices, showrooms and workplaces more sustainable and looking at how processes can be made more efficient in terms of energy and other factors. Finally, the top three strategic pillars are responsible for our 'licence to grow'. **Future-proof personnel** is all about attracting, retaining and training a diverse and sustainable workforce. By continuously investing in training and development opportunities, Van Mossel is prepared for the sustainable transition that we, our employees and the industry as a whole are about to undergo. This also means that offering **Low Emission Mobility**, such as bicycle leasing and EVs, is of great strategic importance. The **Circular Solutions** pillar takes this a step further, looking at mobility even more broadly. Through innovative sharing and leasing concepts, Van Mossel is capitalising on the 'from ownership to use' trend. In addition, the focus is on integrating circularity into internal processes to reduce raw material use, for example.

Corporate responsibility

At Van Mossel, we look at doing business, something that characterises the organisation, from a broad perspective. Van Mossel believes that corporate social responsibility (CSR) begins with taking responsibility for the effects that business operations have on people, the environment and society. As a company, we're in constant dialogue with all stakeholders to understand the impact we have on them and their environment. In the context of 'corporate responsibility', we consider meeting ESG standards to be the minimum requirement and seek to increase our positive social impact.

Our ambition

In line with Van Mossel's core values, our ambition is to be transparent about our impact on people, the environment and society throughout the chain. We try to represent the interests of all our stakeholders to the best of our ability. We respect international standards of conduct and human rights, and ensure that we operate in line with the latest laws and regulations. Furthermore, we create additional value for society by investing in social initiatives in the fields of sports, culture and road safety.

Our activities

Road safety

Despite technological advances in the automotive sector, the number of traffic accidents has only gone down slightly in recent years. Tragically, about 1,100 people were killed in traffic accidents in the Netherlands and Belgium in 2021 (source: Rijkswaterstaat & Statbel). Employers play an important role in safety and are partly responsible for ensuring a safe working environment, including on the road. Van Mossel supports its customers in bearing this responsibility. Van Mossel actively helps improve road safety by offering consultancy and damage prevention programmes, and sharing its expertise. In addition, we've been working intensively with the ANWB for several years to promote measures to increase road safety. These various initiatives are intended to raise awareness among our customers and their employees, so they behave more safely.

Sponsorship

Van Mossel has been providing funds for many years to sponsor social initiatives that help its own employees and stakeholders and initiatives outside the organisation. This sponsorship can consist of financing or providing cars, but our employees also regularly participate in the various initiatives. We give them the opportunity to support initiatives and causes that reflect their own standards, values and ideologies.

One example is Van Mossel's support for assistance provided by employees to victims of the war in Ukraine. Van Mossel focuses on a wide range of programmes in the fields of sports, culture and society.

Transparency in reporting

To gain insight into sustainable business practices, the European Union initiated the Corporate Sustainability Reporting Directive (CSRD). This European legislation is intended to ensure that the business world provides more transparency on its sustainability performance. The CSRD will become the leading sustainability reporting standard within Europe. Van Mossel is currently preparing for the CSRD. Starting in 2026, the organisation will publish an integrated annual report every year, in line with the CSRD, with a presentation of its financial and sustainability performance.

Part of the CSRD is reporting on the 'EU Taxonomy'. This EU legislation is intended to clarify what business activities can be considered 'sustainable'. Companies will have to be transparent about what part of their sales, capital expenditures and operational expenses may be labelled 'sustainable'. Van Mossel's goal is to have the percentage of our activities and expenses, both operating and capital, included in the Taxonomy by next year. As a follow-up, we will assess our activities against the sustainability criteria used in the Taxonomy.

Chain responsibility

Van Mossel is aware that sustainability goes beyond the actions and activities carried out within its own organisational boundaries. Obviously, we take responsibility for our own actions and activities, but we also look further down the chain. We want to involve our suppliers, customers and other business partners in our sustainability ambitions. To this end, we have various measures in mind. Firstly, we aim to introduce a Supplier Code of Conduct (SCoC) in 2023, with requirements in the areas of human rights, working conditions, environment and corruption. These themes are inspired by the OECD Guidelines for Multinational Enterprises. To establish an SCoC, we will begin by conducting an analysis in 2023 to identify the biggest sustainability risks in our value chains. Based on the outcomes of this process, Van Mossel will actively reduce these risks to achieve more sustainable value chains.





Health and safety

Working in a safe environment in good mental and physical health is very important. Satisfied and healthy employees are the driving force behind Van Mossel's success. Health and safety are important not only in the workplace, but also on the road and at home.

Our ambition

At Van Mossel, we value the safety, mental well-being and physical health of our employees. The organisation is responsible for safeguarding these aspects for our employees.

Our activities

Health & well-being

The mental well-being and physical health of our employees go hand in hand. Both aspects affect the performance of our employees, so

Van Mossel wants to enhance their general health.

For this purpose, principles and rules from the personnel manual are used to ensure a basic level of health. In addition, there are several ongoing initiatives. In monthly meetings, the absenteeism rate is discussed and the reasons behind absence are analysed in more detail. In spring 2022, the Special Support Team was established for employees to report if they have absenteeism, personal, financial or work-related problems they are unable to resolve.

To ensure that the needs of our employees continue to be met, we will further map out our wishes and expectations regarding vitality in the coming year. In 2022, we started the bicycle leasing option for all employees, but the longer-term goal is to roll out an organisation-wide vitality programme. The main responsibility for this will lie with HR. All the above initiatives together should substantially contribute to our goal of less than 5% absenteeism across all divisions by 2025.

Low-emission mobility

Mobility accounts for much of the world's greenhouse gas emissions. As a sales and leasing company, we have limited influence when it comes to the environmental performance of cars, but we're also aware of the contribution we can make in our advisory and facilitative role. By increasing and promoting the supply of low-emission vehicles, we can accelerate the transition to sustainable mobility.

Our goals:



50% of customer fleet low-emission by 2030

75% of new contracts low-emission by 2030

Our objectives



0 fatal accidents and accidents leading to absenteeism in 2025



ISO 45001 certification in 2025





Our ambition

Our ambition is to make low-emission vehicles available to as many people as possible. We can achieve this by increasing our range and encouraging our customers to fully electrify their fleets in the coming years. Furthermore, we will continue to invest, both financially and intellectually, in alternative fuels with hydrogen being our major focus.



50% of revenue from low-emission vehicles by 2030



Future-proof personnel

Due to its nature, the automotive industry has always been subject to a rapid succession of innovations. To seize the opportunities presented by these innovations, it is crucial to continue investing in the knowledge and skills of our people. Moreover, we live in an economy where the demand for skilled personnel continues to rise. From both a strategic and moral standpoint, we believe it's important for everyone to feel welcome at our company.

Our ambition

Our ambition is to have a diverse workforce that can operate in an inclusive working environment. We're committed to equal opportunities for all, regardless of their stage of life, disability, gender, ethnicity, creed, or sexual orientation. In addition, we want to give all our employees the opportunity for continued personal development. This means a workforce with futureproof skills active in an organisation with diverse opportunities to grow and advance.

Our activities

Employee development

At Van Mossel, we like to see everyone developing at their own pace, so we encourage our employees to go the extra mile to get the best out of themselves and push their limits. The Van Mossel Academy was created to facilitate this. The wide range of training programmes in the Academy allows everyone to continue to challenge themselves. The Academy is constantly evolving, with modules being added to match the trends and developments around us. balance between strategic and personal relevance. Based on evaluations of ongoing training courses, the desires of our employees and developments in our industry, we continuously work on appropriate additions and improvements to our programme. Training courses, modules and other courses are then added, improved, or intensified.

Finally, Van Mossel believes in the power of working together, because together we're stronger than alone. For this reason, various partnerships with educational institutions are in place to attract young talent and offer opportunities at Van Mossel to further develop/specialise. In various learning and working paths, interns are intensively and personally supervised by our staff. For the future, we want to intensify partnerships with educational institutions, among others. We believe in the power of hands-on learning, and make our workshops available to the mechanics of the future. The possibilities are endless; one example is using a VR headset with a teacher supervising remotely.

Diversity and inclusion

Van Mossel wants to be a representative reflection of society, because if employees feel at home, they can thrive, develop and perform at their best. The advantages of having a diverse and inclusive workforce, such as better decision-making and more innovation, have been amply demonstrated. To further promote diversity and inclusion at Van Mossel, we will explore internally in the coming year where opportunities exist. We also want to ensure inclusive amenities are facilitated at our locations, for example for people with physical disabilities.

Our objectives

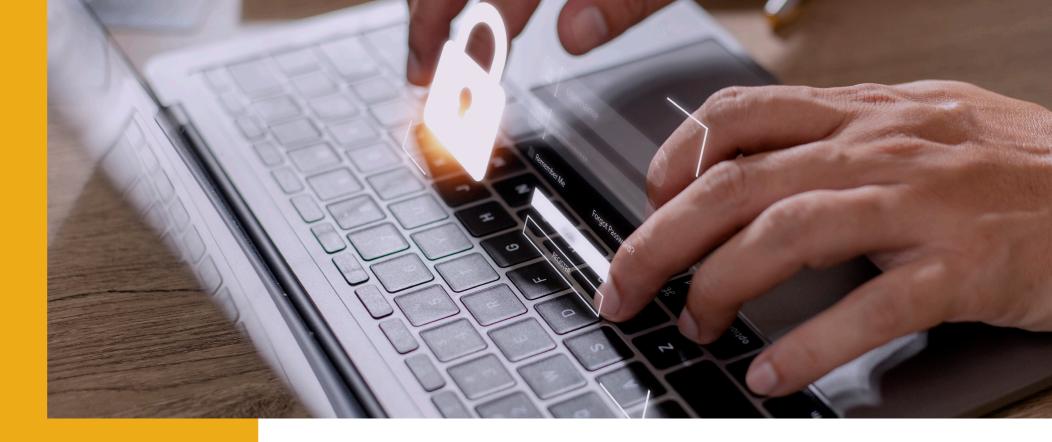


 \bigcirc

At least 1,000 completed learning interventions per month by 2025







Legal & Compliance

Our ambition

Our activities

Awareness campaigns

Privacy compliance

ICT & Security Awareness

The ICT Department at Van Mossel supports the business with a fast time-to-market. Thanks to its major flexibility, the department is able to realise all the requirements of Van Mossel's strategy for the IT landscape. Important tasks of ICT are to ensure that the IT landscape is set up uniformly and to reduce costs. The primary goal here is to create a stable, secure and viable ICT environment, with high customer satisfaction.

2022 was marked by the move to the new headquarters/ logistics centre in Waalwijk with the entire technical set-up on the agenda, from the IT environment to the display planning and signing. We also improved the IT structure and conducted a successful audit of IT security, including pen testing and ethical hacking.

Our ambition

We want to work safely, compliantly and efficiently at Van Mossel. In addition, we strive for as much uniformity as possible within the systems so that unambiguous, high-quality reports can be drawn up. We want to educate all our employees to a high level when it comes to security and privacy laws, with the goal of safeguarding customer data and company information.

Our activities ISO 27100

We successfully conducted the IT audit. Our employees attended the mandatory training modules of the Security Awareness Programme, which had already been explained at the induction meeting. We draw attention here to the password policy, the danger of suspicious links and the requirement to lock computers at all times when absent. This programme will

have a permanent place in our employees' training schedule. To reinforce this spearhead, ICT established a project group with Legal & Compliance and Marketing to actively discuss customer data management and the processes concerning suspicious reports and the dangers of data breaches.

In 2023, we have already made a start on achieving ISO 27100. We attach enormous importance to protecting both personal data and our own data. In the coming year, we will continue our efforts to achieve certification in order to demonstrate compliance with all information security requirements.

The BI team was expanded, including application administrators. This allows us to take steps toward uniformization of business reports. We're working hard to generate uniformity in dealer management systems. Other focus points for the coming year are the transition to AFAS Finance and setting up the Information Security Management System for compliancy in our work.

Our people

Conducting business successfully stands or falls on the qualities and drive of our employees, so being a good employer is crucial and something we take seriously.

Our ambition

We want to attract well-qualified employees who feel at home at an organisation like Van Mossel, and who embrace our core values. In addition, we want our employees to feel driven to contribute measurably and concretely to the group's results and organisational goals. We help them keep their knowledge up to date, and make sure there's a good working atmosphere.

Our activities

Onboarding programme

We give new employees a warm welcome before they even start work with the Van Mossel onboarding package, which includes a Pathé home film of their choice with popcorn. This symbolises the attitude of the organisation: after a hard day's work, it's time for relaxation.

Once employees join the company, they attend a comprehensive introductory meeting at headquarters with General Manager Eric Berkhof and HR Director Gerrit van der Maaten as speakers, who make presentations once every two months. New recruits are informed about the history of Van Mossel, its corporate culture, and how we operate in line with applicable laws and regulations. There's also a strong focus on the core values, as everything we do is based on these values.

Captivate and bind

We protect our talent. We want to keep our employees captivated and committed to Van Mossel in the long term. Obviously good pay is important, but for a good, long-lasting commitment, employees must feel engaged. We create these conditions by providing sufficient career opportunities. We encourage personal development and offer challenging tasks. In addition, we provide good working conditions and facilities, and make sure there's a good working atmosphere. We want our employees to enjoy coming to work, to feel engaged, and to be eager to work for our organisation.

Since the COVID-19 crisis, we've been working with the Special Support Team, through which we can offer coaching to employees experiencing an imbalance in their work/private life.

Van Mossel Academy

To realise personal ambitions, we have our own training centre: Van Mossel Academy. As well as the mandatory training and education that employees take online through Studytube, there's a wide choice of development opportunities with jobrelated courses or proficiency training. Employees can choose from a wide range of free training courses. In consultation with supervisors, employees can take personalised paid training or education courses to maximise their development.

High Potential Programme

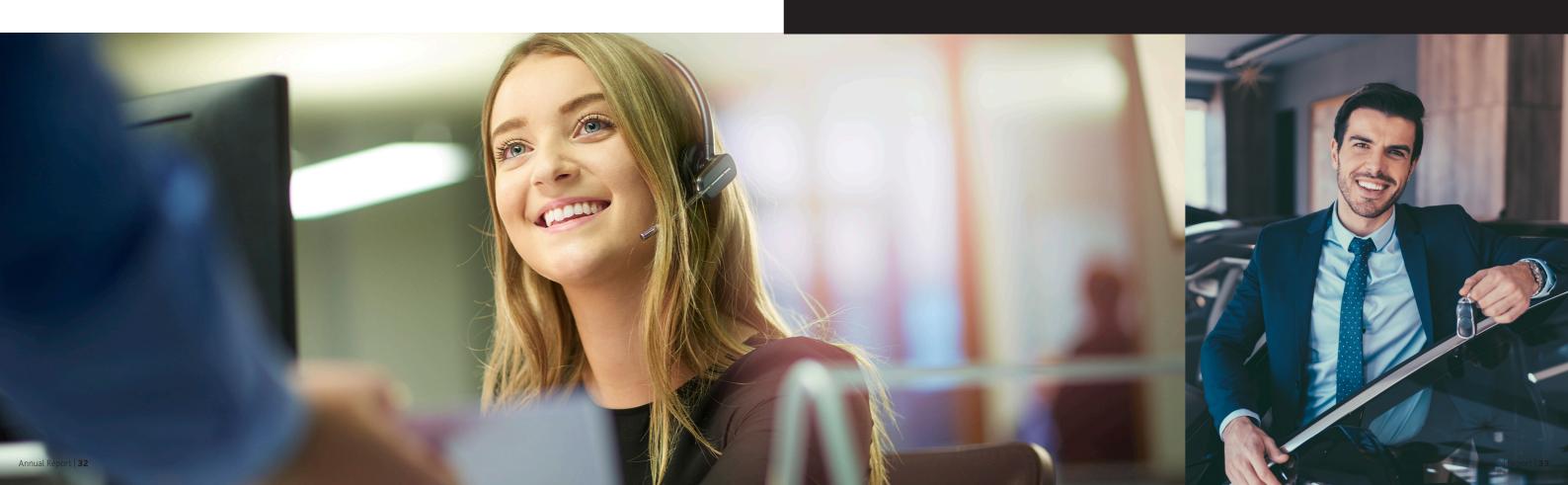
We invite promising talent to participate in the High Potential Programme. This is a one-year programme in which different disciplines at Van Mossel get to know each other's fields, and participants consider interesting issues under the guidance of coaches. Apart from personal development, they also get to know themselves and their own motivations better. After completing the programme, participants are even more aware of their qualities and where their opportunities for growth lie.

Mechanic of the Future

A unique, one-year course at Van Mossel: Mechanic of the Future. With a focus on the transition to electric vehicles, we train employees to become mechanics. Using new cars, they get to work on complex diagnostics and brand-specific information. Teachers watch via VR goggles.

Information sharing

At Van Mossel, events, developments and innovations take place in rapid succession. To keep everyone informed, employees receive a monthly newsletter highlighting relevant current events at Van Mossel. The newsletter features updates from Eric Berkhof, news about the dealerships, leasing and body repair companies, ongoing campaigns, a calendar of highlights, training courses, awards received and other human interest matters.



Annual Meeting

Every year, Van Mossel organises an annual meeting where colleagues from each country can meet in person. Through formal and informal programmes, directors present the current state of affairs and latest developments, and share other relevant news. Van Mossel also provides an informal, fun and well-provisioned programme with snacks and drinks.

Staff party

Once every two years, Van Mossel throws a big party for all employees and their partners to show appreciation for their hard work, and maintain strong links with each other. A moment of relaxation, conviviality and entertainment for all.

Personnel benefits

Permanent staff enjoy financial benefits, such as when purchasing a car, servicing, car insurance, group health insurance discounts and bicycle lease discounts.

European expansion

Our ambitions

In 2022, we pretty much completed the Benelux strategy. We're making a few final adjustments, but at the same time we're setting our sights on further expansion within Europe.

Our activities

We thoroughly researched the international market and conducted several studies. We examined whether we could also roll out the very successful Benelux synergy model in other countries, and whether we can realise the purchasing and sales advantages across national borders in terms of remarketing. We're thereby expanding our leasing activities internationally, so that international customers can also use a European Van Mossel network.

The positive outcome has already led to the first LOI and contract signing in the UK and Germany. The acquisitions account for a turnover of €203 million (491 FTE) and €266 million (711 FTE). There are also a number of ongoing projects in which we're in talks with interesting parties in Switzerland, France, Spain and Scandinavia.

We're focusing in particular on densely populated and economically strong regions, where there's plenty of business activity in B2B, among other areas. In Germany, this includes the Hamburg or Munich region, the Ruhr region, and in France and Spain the regions surrounding cities such as Paris and Barcelona.



At the heart of the customer

A brand name should mean something, stand for something and evoke a certain feeling. The one-stop-shop principle at Van Mossel is obviously unique, but what is important is the added value. How does the customer experience Van Mossel? Our focus is therefore on the needs of the individual customer rather than on a brand of car. You don't choose a brand, you choose what suits you.

Our work is largely data-driven, and we're steadily developing this working method. It requires us to work closely with our business analysts who understand the business well, and increasingly use dashboards where we can see what's happening online. Our origins are in showrooms, and we still focus on customers who visit them. However, website visitors deserve at least as much attention; after all, they visit our very largest showroom. We take online visitors on a digital customer journey. In the future, we will focus even more on connecting with our customers. As a family business, Van Mossel is literally and figuratively close.

What we achieved in 2021/2022:

Netherlands

- Introduction of cross-brand monthly themed campaigns
- Clear, high-quality brand image
- Hubspot implementation (completed June 2023)
- Insourcing of virtually all online campaigns

Belgium and Luxembourg

- Optimisation of the customer journey on the Dutch-language website of www.vanmossel.be
- National omnichannel media campaigns
- Expansion of the marketing team with overarching expertise and local strengthening of the various brand clusters
- Focus on the local presence of Van Mossel België in Belgium through a strong, new branding campaign
- (completed 1st half of 2023)
- Strengthening of local anchoring by achieving more synergy between different clusters and car brands (completed 1st half of 2023)
- Further roll out of employer branding, working with materials in which our own employees are under the spotlight (completed 1st half of 2023)

What we're focusing on in 2023/2024:

Netherlands

- Positioning Van Mossel as a provider of worry-free mobility
- Renewal of Van Mossel TV commercial
- Further development of Van Mossel websites
- Expansion of campaign flows in Hubspot (marketing automation)

Belgium and Luxembourg

- New vision for the vanmossel.be website, focusing on the online journey from a customer perspective. We will emphasise our role as an independent mobility advisor here
- Digitalisation of the customer journey through the further roll out of marketing automation, the implementation of a real-time
- planner for sales and after-sales, and distinguishing between MQL and SQL

Implementation and expansion of Van Mossel Financial Services with Van Mossel Insurance and Van Mossel Financing

Optimisation of the customer experience with in-showroom experiences and original event activations (completed 1st half of 2023)

• Integration of strong national partnerships in the activation campaigns using a clear strategy and approach

· Transparent customer communication as the first step to better service, with emphasis on the core value of hospitality

Organisational Structure Division Management

			BOARD O	OF DIRECTORS					
			Eric Berkhof, CEO G Koen Claesen, CEO Geert Hoek, CFO G Jurrie Scholtens, CE	Belux roup					
	SECRETARIA	г	GROUP	1ANAGEMENT					
	Celine Kruk, Executive Secre Imani Rike, Executive Secret Marie-José de Zwart, Execu	etary ary	Bart van de Moleng Armand van Veen, I Ad van Diepenbeek	g raft, COO Benelux					
		NETLEDL							
SHARED SERVICES N Mark Wiersma, CFO Henry Doeze Jager, Tax [E	NETHERL/ iric Berkhof, CEO Group Geert Hoek, CFO Group)			Jurrie	INTERNAT Scholtens, CEO I		BE Eric Berkhof, CEO Gr Koen Claesen, CEO E
Gerrit van der Maaten, Dir Niels Bekema, Director Le	rector HR Begal & Compliance	Bart van de Molengraft						NGDOM	Geert Hoek, CFO Gro Bart van de Molengr
Anton van Gils, Director Rens Boeren, Director IC Wil Giezenaar, Director N	т						ollier, CEO Toothill, CFO		
							GERMA	NY	
	FINANCIAL SERVI	CES		IERGY		Philip	Pfohe, CEO		
L	Marc Overgoor, General Dire	ctor	Bas Huijzer, Division	Director		Andre	as Peschel, CFO		
	CAR SOLUTION	IS	AUTOMOT	TIVE PARTNER					
	Peter Kerstens, Branch Direc	tor	Timo Bruinekool, Co					FINANCIALS	
			Bertil Burgler, Comr				l	Marc Overgoor, Genera	l Director
							[
BODY REPAIR COMPANI		CAR RETAIL COMPANI	ES NETHERLANDS	CAR LEASING COMPA			BODY REPAIR COM		CAR RETAIL CO
Ad van Diepenbeek, Gen Edze Posthuma, Comme		1ark Wiersma, CFO Gees Berkhof, Director F	Remarketing/MOC	Armand van Veen, Ge Dennis van der Weide				eneral/Operational Dir. erational Director	Koen Claesen, Gene Nico Verhulst, CFO
Erik van Loon, Finance Di	irector B	as Huijzer, Division Dire Aarco v/d Werken, Divi	ector	René Schilders, Opera Marco Ravenhorst, Fi	ational Director	Koen	Busschots, Financ	e Director	Marc van den Kerkh Nordin Abdul Wahat
	A	1artijn de Bakker, Divis effrey Huizing, Director	ion Director						
_	ر								
	FORD/MG/SEAT/MAXUS/AUDI/V	W/SKODA DIVISION		ËN/DS/OPEL/FIAT/ P/ABARTH DIVISION				MAXUS/MG/NISSAN/SUZUK Raf Gielis, Division Dire	
	Marco v/d Werken, Division Ruud Sparidaens, Finance D William Verheijen, Finance	Director	Martijn de Bakker, D Stefan de Loos, Finar	vivision Director				Maarten Jacobs, Finan Veerle Lipkens, Financ	ce Director
L								MBTRUCKS	DIVISION
<mark>.</mark>	JLR/HYUNDAI/KIA/RENAULT/NISS Bas Huijzer, Division Directo	pr	Jeffrey Huizing, Gene					Steven Hellemons, Div Evi Michiels, Finance D	
	William Verheijen, Finance	Director	Edwin Dumay, Finand						
	MEGA OCCASION CENT			NS & TRUCKS DIVISION				MERCEDES-BE	
	Kees Berkhof, Director Rem Ruud Sparidaens, Finance D		Jeffrey Huizing, Gen Joris ten Brink, Finan					Wendy Warnez, Finance	
								FORD/JLR [DIVISION

BELUX Group) Belux roup

graft, COO Benelux

SECRETARIAT

Lien Wouters, Executive Secretary Valérie Marques, Executive Secretary

SHARED SERVICES BELUX

Nico Verhulst, CFO Nadine Verhaegen, Director HR Charlotte Verbrugge, Marketing Manager Tim van Wunsel, Strategic Marketing Tim Meersman, Director ICT Lien Huysmans, Legal & Compliance Marleen Denoo, Procurement & Facility Koenraad van Rompay, M&A

AUTOMOTIVE PARTNER

Herwin Frickx, Fleet Director

OMPANIES BELGIUM

neral Manager

hof, Commercial Dir. **ab,** Director Aftersales

CAR LEASING COMPANIES BELUX

Armand van Veen, General Director Jan Deknuydt, Commercial Director Marc Vandenbergh, Operations Director Wim Batens, Finance Director

PEUGEOT/CITROËN/DS/OPEL ALFA ROMEO/FIAT/JEEP/ABARTH DIVISION

Christophe Van Kelst, Division Director Rudy Detobel, Finance Director

RENAULT/DACIA DIVISION

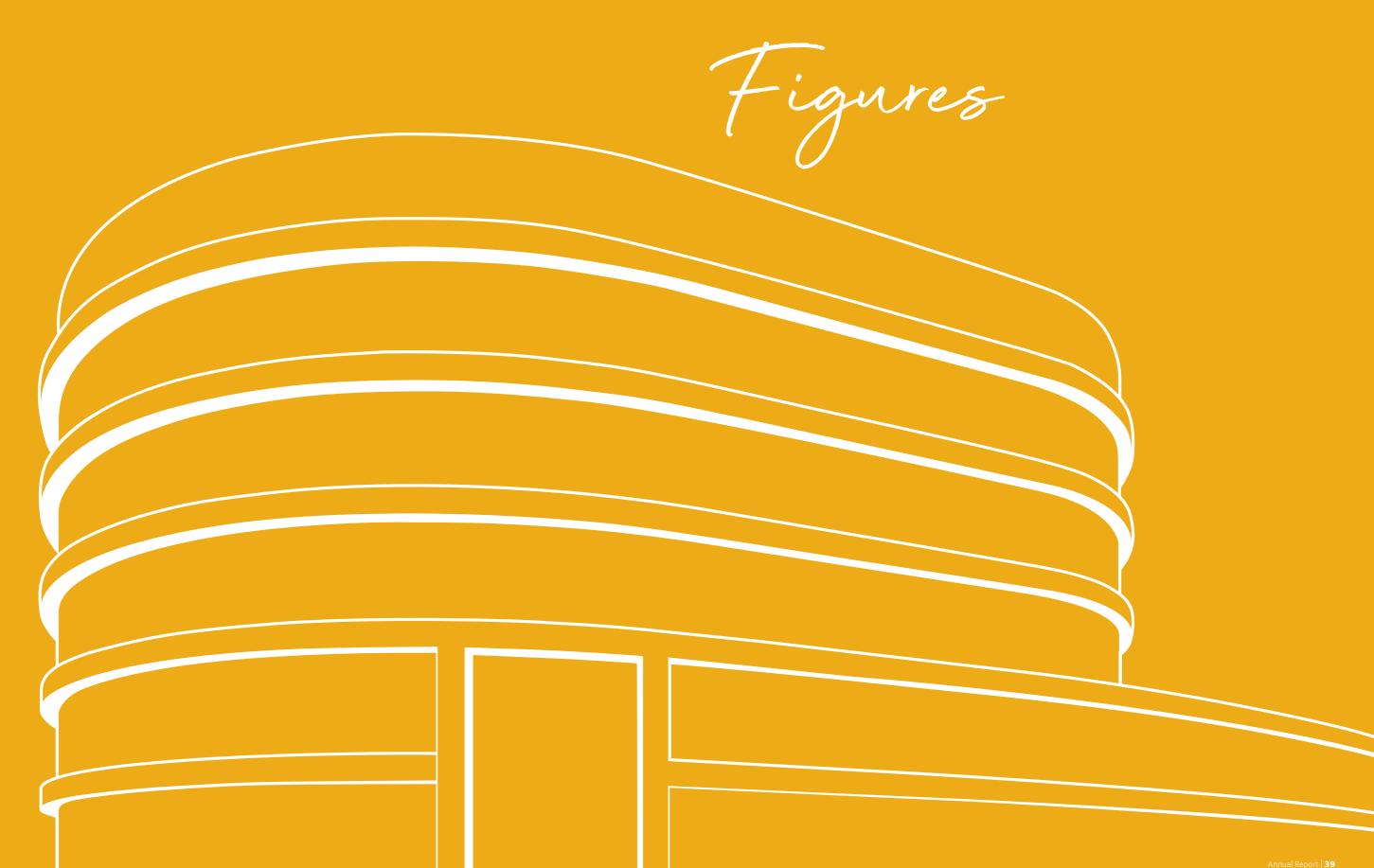
Sophie Devos, Division Director Vincent Rigole, Finance Director

OPEL/VOLVO/JEEP/KIA/CORVETTE/HYUNDAI/ ALFA ROMEO/CHEVROLET MG/MAXUS/SUZUKI/ ADILLAC/ABARTH/FIAT DIVISION LUXEMBOUR

Marc Devillet, General Director Eric Philippe, Finance Director

USED CAR CENTRES DIVISION

Kees Berkhof, Director Remarketing/MOC Nico Verhulst, CFO



Transactions in 2023 (forecast)Image: colspan="3">Flet count:
10,000Image: colspan="3">NewImage: colspan="3">UsedImage: colspan="3">Damage: colspan="3">LeaseImage: colspan="3">Bamage: colspan="3">Bamage: colspan="3"Image: colspan="3">LeaseImage: colspan="3">Bamage: colspan="3"Image: colspan="3"Image: colspan="3"Image: colspan="3"I

Total 260,0000

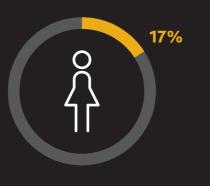
Employees in 2023



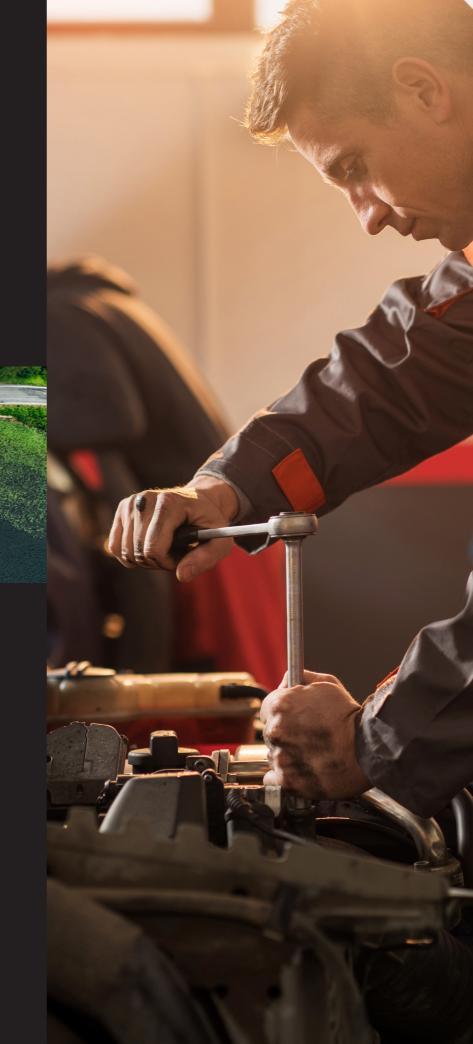
5,059 employees 2022: 4,875



4,204 male 2022: 4,103 | 84%



855 female 2022: 772 | 16%

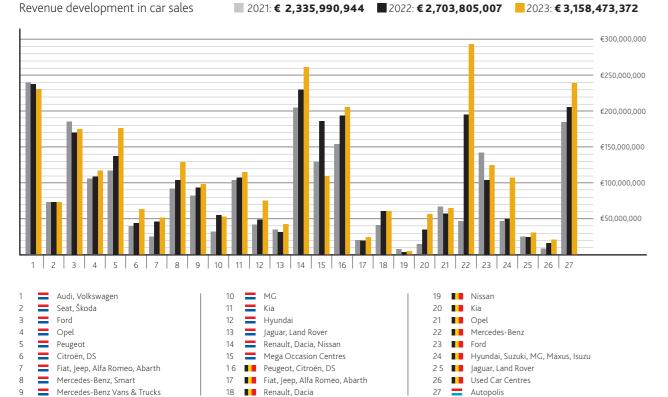




Key figures

Van Mossel Car Retail

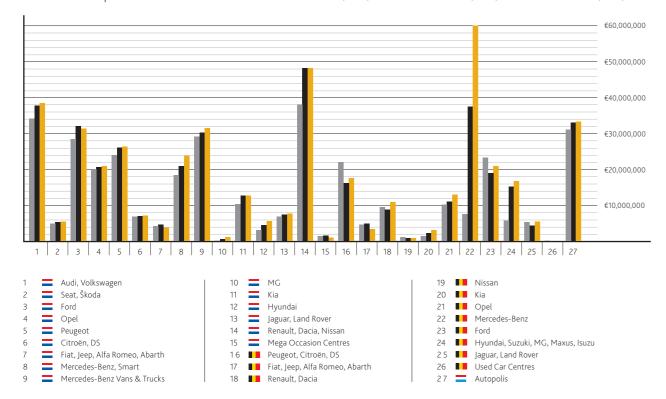
Revenue development in car sales



Van Mossel Car Retail

Revenue development aftersales

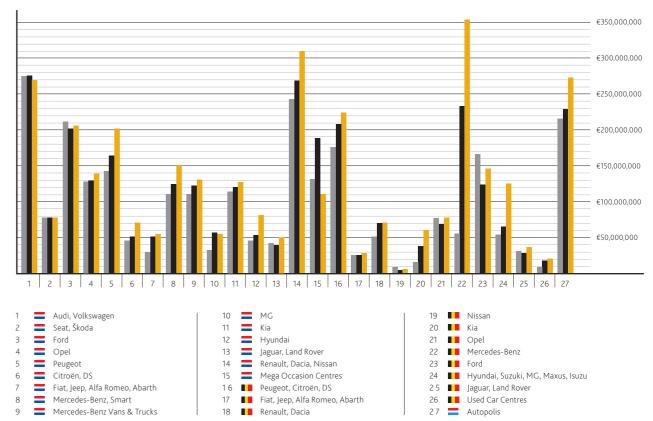
2021: € 374,060,753 2022: € 436,499,815 2023: € 473,799,105

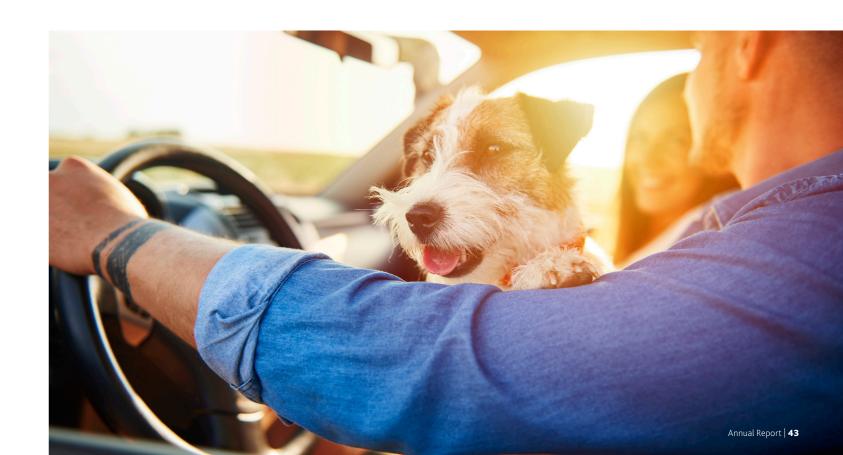


Van Mossel Car Retail

Overall revenue development





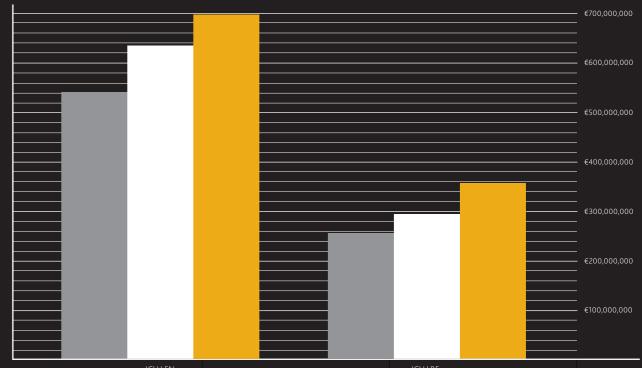


2021: € 2,710,051,697 2022: € 3,140,304,822 2023: € 3,632,272,477



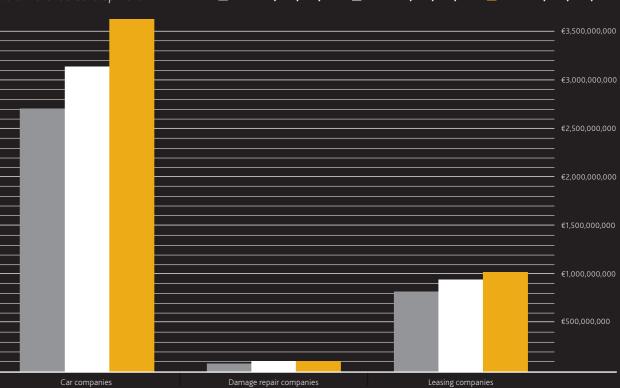
Van Mossel Leasing Companies Revenue development overall

2021: € 822,329,672 2022: € 934,087,585 2023: € 1,058,430,353



Van Mossel Automotive Group

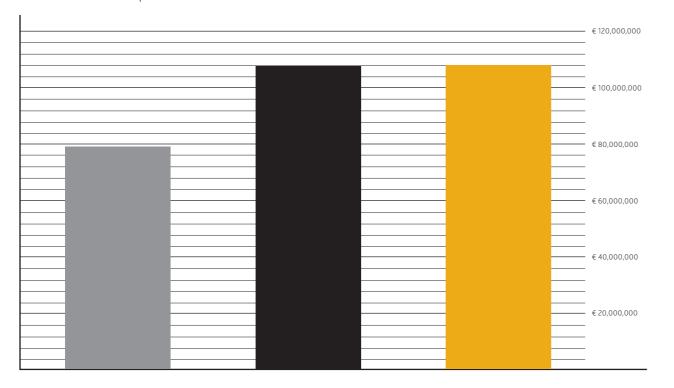
Overall revenue development

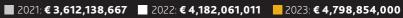


Van Mossel Body Repair

Overall revenue development

2021: €79,757,298 2022: €107,668,604 2023: €108,151,169





Balances

VAN MOSSEL CAR RETAIL BALANCE SHEET					
(x €1,000)	2022	2021		2022	2021
Goodwill	73,270	43,777	Equity	373,932	300,168
Tangible fixed assets	145,401	122,737	Provisions	1,992	3,590
Financial fixed assets	158,346	143,143	Long-term debt	136,212	126,891
Stock	370,399	318,411			
Debtors & other receivables	178,734	171,056	Creditors & other liabilities	428,638	402,779
Cash	14,625	34,304			
Total assets	940,774	833,428	Total liabilities	940,774	833,428

VAN MOSSEL BODY REPAIR BALANCE SHEET					
(x €1,000)	2022	2021		2022	2021
Goodwill	1,952	2,086	Equity	27,160	21,518
Tangible fixed assets	14,208	13,108	Provisions	351	391
Financial fixed assets	83	389	Long-term debt	-	-
Stock	2,143	1,359			
Debtors & other receivables	19,437	7,060	Creditors & other liabilities	14,143	10,915
Cash	3,831	8,822			
Total assets	41,655	32,824	Total liabilities	41,654	32,824

VAN MOSSEL LEASING COMPANY (INTERNATIONAL CAR LEASE HOLDING) BALANCE SHEET					
(x €1,000)	2022	2021		2022	2021
Goodwill	17,002	22,590	Equity	280,008	244,081
Tangible fixed assets	1,801,631	1,560,899	Provisions	29,594	20,200
Financial fixed assets	47,861	36,842	Long-term debt	1,495,110	1,266,765
Stock	12,270	10,133			
Debtors & other receivables	70,792	61,320	Creditors & other liabilities	145,100	161,251
Cash	257	512			
Total assets	1,949,812	1,692,297	Total liabilities	1,949,812	1,692,297



Profit & Loss Statement

PROFIT & LOSS STATEMENT VAN MOSSEL AUTOMOTIVE GRO	UP	
(x €1,000)	2022	2021
Net turnover	4,182,061	3,612,139
Cost of goods sold	3,690,194	3,217,675
Gross margin	491,867	394,464
Operational costs	320,333	274,225
EBITDA	171,533	120,238
Depreciation	16,029	14,717
EBITDA	155,504	105,521
Financial income and expense	41,282	35,092
Results before participations	114,223	70,429
Results from participations	6,126	7,736
Operational result including participations before amortisation of goodwill & tax	120,349	78,165

BREAKDOWN OPERATIONAL RESULT PER DIVISION		
(x €1,000)	2022	2021
Van Mossel Car Retail	40,175	28,033
Van Mossel Body Repair	6,519	6,384
Van Mossel Leasing Companies (International Car Lease Holding)	73,655	43,748
Operational result including participations before amortisation of goodwill & tax	120,349	78,165

Notes on the figures

The figures in the annual report are based on the statutory financial statements approved by EY, which have since been filed with the Chamber of Commerce and are also available for inspection at our office. In derogation from the statutory and legal classification of the organisational chart, we have classified our balance sheets by activity for publication and presentation purposes: car dealer-related, lease-related and damage-related.

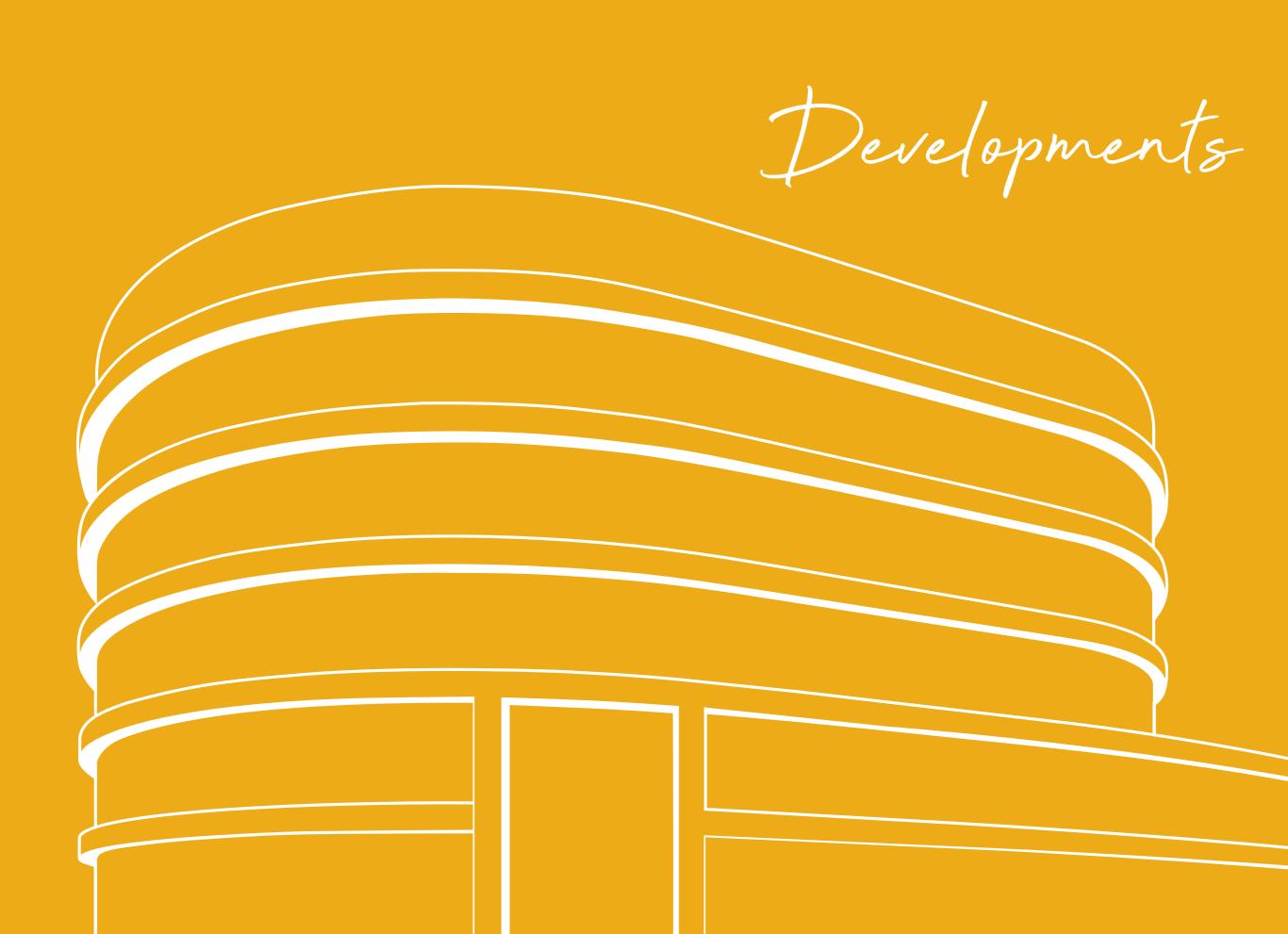
The balance sheet total for Van Mossel Car Retail increased to \notin 941 million by the end of 2022 (2021: \notin 833 million). This increase in the balance sheet total (and also in earnings) is mainly due to the continued growth (both autonomous and through acquisitions) of activities in Van Mossel Dealer Holding Nederland and the Belgian/Luxembourg activities in Van Mossel Dealer Holding Belux. In addition, the used car market has been developing very well in recent years so that with a higher turnover rate, a higher inventory position is also maintained. With an increase in Equity to \notin 373 million (2021: \notin 300 million), solvency is at 40%, making it extremely healthy and very stable (2021: 36%).

The Van Mossel Lease Companies, united in International Car Lease Holding and International Car Lease Holding Belgium, have a much higher balance sheet total due to the capitalised lease fleet. The balance sheet total increased from over €1,692 million to nearly €1,950 million by 2022 due to the continued growth of the lease fleet. Solvency here, with Equity of ≤ 280 million (2021: ≤ 244 million), comes in at 14% (2021: 14%) and thus remains at a constant and healthy level.

The balance sheet total of Van Mossel Body Repair increased sharply to \notin 41.6 million (2021: 33 million) due to acquisitions/ growth. Despite the increases in the balance sheet, equity remains relatively high at \notin 27 million (2021: \notin 22 million) and remains in line with the previous year with a solvency of 66%.

Group-wide turnover exceeded €4 billion with EBITDA increasing to €171 million in 2022 (2020: €120 million). Earnings before tax and goodwill amortisation also showed an increase from €78 million in 2021 to over €120 million in 2022.

Up to April 2023, sales and results are above budget due to many back order deliveries, continued growth of our lease fleet and continued operational excellence. This is offset by the sharp increase in interest costs and cost increases. Previous developments combined with an excellent used car market, as in 2022, give management great confidence that 2023 results will match those achieved in 2022.



Annual Report **| 51**

Developments Car companies Netherlands

What we achieved in 2021/2022:

- Stable team, staffing at branches in order and a pleasant working atmosphere
- Full integration of SAM within all brands
- National coverage Premium Service roll out completed
- Roll out of personal learning lines through Van Mossel Academy
- Exploitation of local market by branch management
- Customer satisfaction on target: importer and Subtop country goals achieved, on way to TOP country
- Staff Development: High Potential, Management Guide, advancement
- Process in place to take appearance of branches to next level
- Implementation online tyre shop

What we're focusing on in 2023/2024:

- Customer satisfaction with Aftersales on target, now on way to TOP country
- Improve workplace scheduling to reduce waiting times
- Optimise phone accessibility of branches
- More focus on the Van Mossel App
- Call drip optimisation, 'Called' has been improved. Now full focus on 'Goal' (appointment ratio).
- Cost reduction through efficient cluster cooperation
- Extended commercial vehicle branch opening hours
- Shorter lead time on commercial vehicle deliveries



Developments

Damage repair companies Netherlands

What we achieved in 2021/2022:

- Purchased 100% of two holdings (Bergen op Zoom, Buurmalsen)
- Optimisation of a healthy turnover mix in planning and in work
- · Realisation of new branch buildings in Culemborg and start renovation of new Utrecht location
- All locations equipped with new, uniform signage
- Implementation of various innovations such as check wheel geometry, paint mixing machine and implementation of new body shop layout
- · Maintaining our lead in the general damages market through investments in companies, equipment and employees
- Training a high number of employees to become car body repair technicians
- Launch of programme 'Enjoyable to work at Van Mossel Body Repair'

What we're focusing on in 2023/2024:

- Optimisation of cooperation within own dealer channel (including wheel repair)
- · Retaining staff, recruiting new staff
- Organisation of Small Damage Repair Department and KCC
- Improve lead time for damage repair, especially back orders
- Further optimisation of revenue mix by creating space for fleet owners, among others





Developments Leasing companies Netherlands & Germany

What we achieved in 2021/2022:

- Milestone: 100,000th lease contract for the leasing companies across the group
- Growth of 9% of International Car Lease Holding (ICLH) fleet in Netherlands
- Growth in order intake ICLH to 21,750 orders (8% higher than peak year 2021)
- High back order positions due to high order intake (combined with longer delivery times)
- Growth of portfolios of SMEs, Van Mossel Privé Lease and large corporate market
- Launch of new website Van Mossel Privé Lease
- Ongoing successful promotions DirectLease Nederland and Van Mossel Privé Lease
- Score of 8 on customer satisfaction survey of customers & company car drivers
- Sharp increase in synergy for maintenance, damage repair, delivery within the group (Premium Service)
- Fleet growth Shortlease; utilisation rate >90% due to commercial successes, strong operation and good purchasing
- Successful partnership with Van Mossel Financiële Diensten, especially Financial Lease
- Commercial Vehicle Lease: successful boost with Aftersales Coordinator
- Successful customer events/knowledge sessions on transition to EVs
- Presenting customers new mobility solutions: Bicycle Lease, Mobility Card and Budget
- Opening and immediate growth of Van Mossel Autolease branch in Nijmegen
- Strong growth in Germany from stable organisation with high customer satisfaction

What we're focusing on in 2023/2024:

- · Accelerating the many initiatives and projects to become faster, more efficient and more customer-friendly
- repair

• Improving information to customers about long delivery times of new cars and waiting times for repair, maintenance and damage



Developments Overarching services Van Mossel Car Solutions Nederland

What we achieved in 2021/2022:

- Construction of >120 refrigerated trucks in•house
- Increased focus on commercial vehicle dealers in both the Netherlands and Belgium, provided various dealers with training and demo materials
- Cooperation with Van Mossel Vans & Trucks intensified
- Recertification Gold Partner 3M successfully completed
- Recertification PON and Snoeks "Double Cabs" successfully completed
- Some large transportation companies added as new customers for damage repair
- Mechanics trained in working with electric vehicles

What we're focusing on in 2023/2024:

- Further elaboration of Car Solutions expansion plan in Rotterdam region
- Expanding staff competencies on EVs with training
- Construction of >250 refrigerated trucks in•house
- Upgrade/replace ERP package for more automated planning, including e-store configuration tool
- Major construction order from De Mandemakers Groep (DMG) to expand the De Keukenman fleet
- Construction of two complete LHV combinations for Home Fashion Group
- Investment in machinery: one new saw/milling machine replacing four old machines
- Building body work for the first Electric Actros Truck for DMG

Developments

Overarching services Van Mossel Financiële Diensten Nederland

What we achieved in 2021/2022:

What we're focusing on in 2023/2024:





Developments Overarching services Van Mossel Energie Nederland

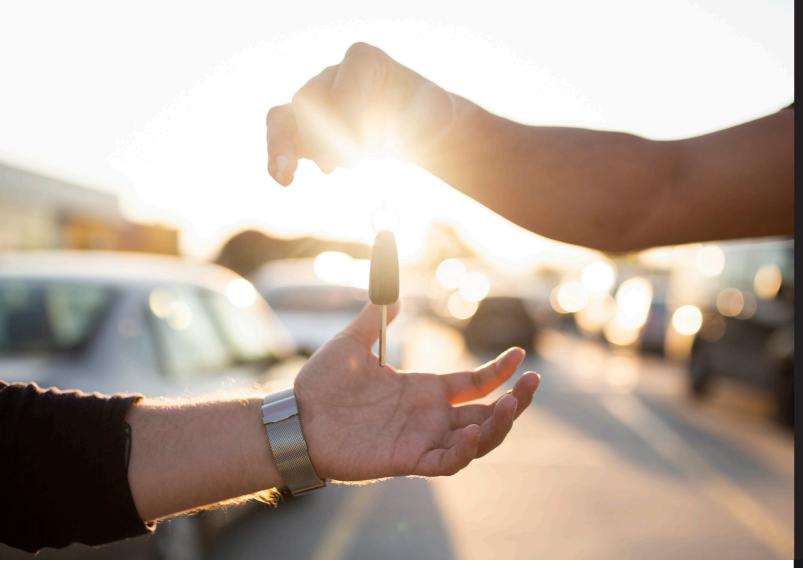
Van Mossel is adding new expertise to its activities with the new business unit 'Van Mossel Energie' as of 2023. Rapid electrification requires modifications to the infrastructure of public charging stations. Van Mossel is fulfilling its role.

Ambition

Van Mossel is in favour of mobility for everyone. The final missing link is the facilitation of charging infrastructure and solutions. Van Mossel Energie's ambition is to completely unburden consumers in the field of electric vehicles. It has to be worry-free, and remain so. We will do this by putting the user first. Everything will be approached from the customer's perspective and their ideal and personal customer journey. Van Mossel Energie both caters to private customers and unburdens its corporate clients and business drivers.

Our activities

In May 2023, the business unit was launched. The customer is given all the information related to a charging solution, with national coverage and transparency throughout the process. From the physical showrooms, the business field service and Van Mossel Leasing Companies, the customer is guided throughout the entire process. The virtual showroom and online selection tool on the website enable customers to find a suitable charging solution.



Developments

Overarching services Van Mossel Automotive Partner Nederland

What we achieved in 2021/2022:

- Integration of Renault, Dacia, Nissan & Hyundai brands
- 10% volume growth
- Collaboration between brand managers improved
- Expansion of growth potential in partnership with VMAP Belux

What we're focusing on in 2023/2024:

- Implementing the Maxus Commercial Vehicles brand
- Further expansion of the Large & Automotive Accounts team
- Automation of delivery times in leasing systems
- Optimisation of order process and delivery process
- Reduce response time to <4.5 hours
- Optimisation of SAM/CRM process

Developments Car dealerships Belgium & Luxembourg

What we achieved in 2021/2022:

- More focus on used cars and used cars organisation
- Customer satisfaction with sales and aftersales on the rise
- Increase in productivity at workplaces
- Start-up of Premium Service in 13 workshops
- Optimisation of cluster and divisional structure
- Digitalisation of various processes
- Finalisation and start-up of numerous remodelling projects

What we're focusing on in 2023/2024:

- Improving used cars supply & sales in a number of clusters
- Achieving customer satisfaction scores within the top 3 for each brand
- Actively offering our insurance, financing and maintenance contracts when selling both new and used cars
- Central warehouse configuration
- Local marketing by branch management
- Increase delivery speed of new and used cars





Developments Body shops Belgium & Luxembourg

What we achieved in 2021/2022:

- Centralisation of individual databases into one Body Shop Management System
- Centralisation of administrative organisation
- New construction of Van Mossel Body Repair Aarselaar branch; relocation of Van Mossel Body Repair Kontich branch
- Remodelling of Van Mossel Body Repair branch
- Optimisation of cooperation with in-house leasing companies
- Strengthening of cooperation with own dealer network
- Start-up of implementation of air-drying paints to reduce energy costs

What we're focusing on in 2023/2024:

- Further optimisation of workplace utilisation
- Retention of existing staff and recruitment of new staff
- Optimisation of fleet management to reduce costs
- Digitalisation of reports
- Start-up of Customer Contact Centre
- Remodelling of other branches
- Integration of new branches
- Achieving cooperation/synergy between Dutch and Belgian body shops





Developments Leasing companies Belgium & Luxembourg

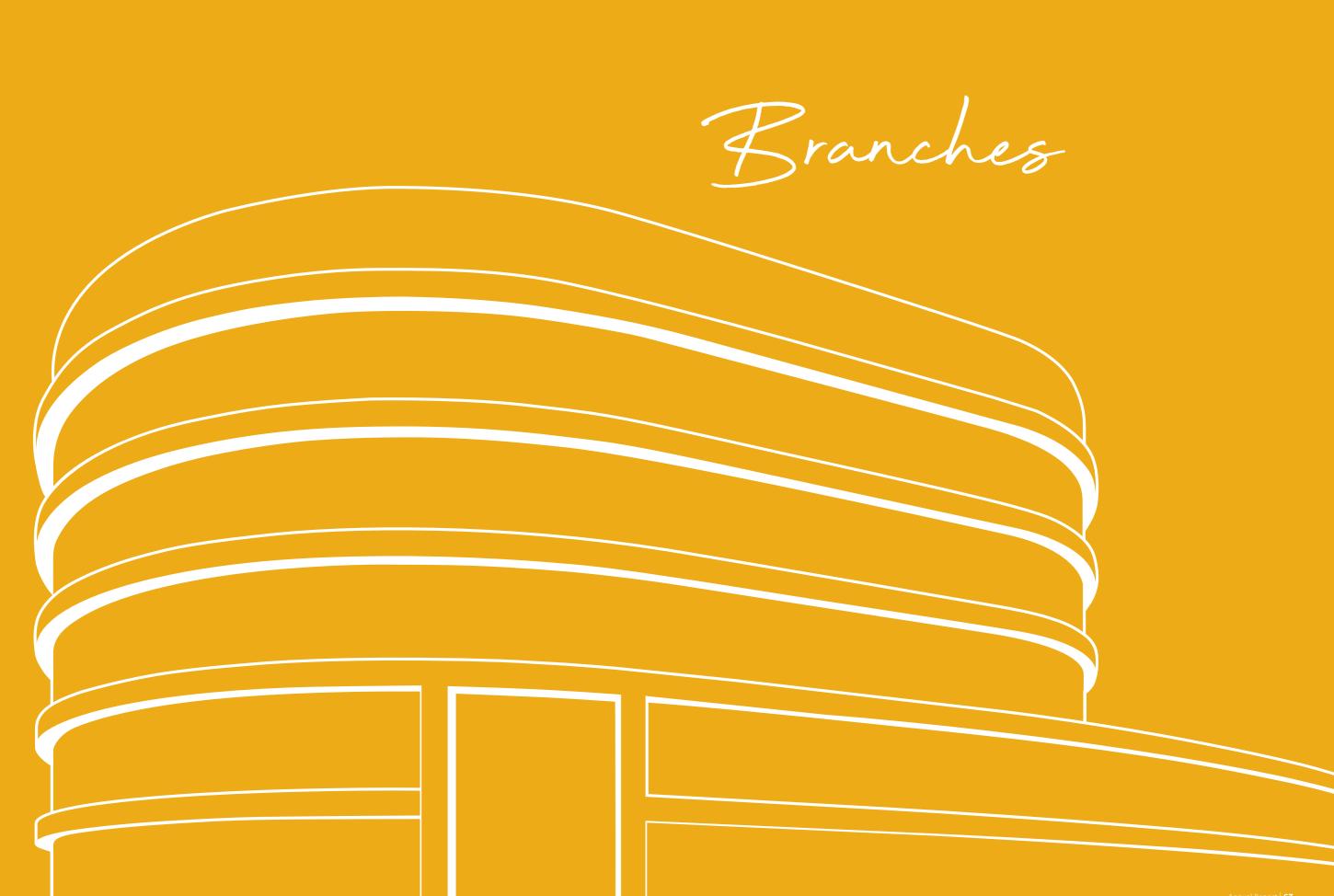
What we achieved in 2021/2022:

- Milestone: 100,000th lease contract for the leasing companies across the group
- Very strong growth in 2022 and good projections due to strong backorder position
- New business 2022: >415 customers, accounting for >1,950 orders
- Orientation toward own dealer network increased to 63.5% in BeLux
- Close cooperation between Lease and Fleet teams
- Driving fleet in Luxembourg exceeds 1,700 contracts
- Steering toward Van Mossel Body Repair for body repairs over 80%
- Growth in Short lease & Rent to 1,500 vehicles
- Opening of Remarketing and Rental hub at Van Mossel Body Repair Aartselaar to strengthen synergy
- Roll out of product Warranty and Assistance for used cars and Maintenance Contracts

What we're focusing on in 2023/2024:

- Focus on delivery vehicles
- Collaboration with our dealerships
- Push reporting and proactive communication to customers
- Further focus on customer orientation across all departments
- Further direction to our Van Mossel Dealers (Premium Service) on maintenance and tyre changes
- Further digitalisation of our services through the Van Mossel app





Address list

Van Mossel Automotive Group Van Mossel Shared Services Jan Vestersstraat 1 5145 MA Waalwijk Van Mossel Financiële Diensten Jan Vestersstraat 1 5145 MA Waalwijk Van Mossel Automotive Partner 5145 MB Waalwijk Van Iersel en Witloxweg 2 Van Mossel Logistiek Van Iersel and Witloxweg 2 5145 MB Waalwijk Van Mossel Car Solutions Hectorstraat 7 5047 RE Tilburg Cluster Volkswagen/Audi 5048 AB Tilburg Van Mossel Audi Tilburg Kraaivenstraat 14 Volkswagen Commercial Vehicles Centrum Tilburg Kraaivenstraat 4 5048 AB Tilburg Van Mossel Waalwijk Van Andelstraat 1 5141 PB Waalwijk Van Mossel Weert Edisonlaan 1 6003 DB Weert Van Mossel Valkenswaard 5554 GM Valkenswaard Dragonder 16 Van Mossel Tilburg Ringbaan Noord 65 5046 AA Tilburg Van Mossel Hapert Oude Provincialeweg 84 5527 AH Hapert Van Mossel Oisterwijk Bedrijfsweg 17 5061 JX Oisterwijk Cluster Seat/Škoda Van Mossel Seat Škoda Tilburg Kraaivenstraat 13 5048 AB Tilburg Van Mossel Seat Škoda Waalwijk Van Andelstraat 11 5141 PB Waalwijk Van Mossel Occasions Tilburg Kraaivenstraat 13 5048 AB Tilburg Cluster Alfa Romeo/Jeep/Fiat/Abarth/Fiat Professional Van Mossel Breda Minervum 7001C 4817 ZL Breda Kraaivenstraat 20 Van Mossel Tilburg 5048 AB Tilburg Cluster Van Mossel Peugeot/Citroën/DS Van Mossel Citroën DS Amsterdam Pieter Braaijweg 2 1114 AJ Amsterdam Bouwerij 6 1185 XX Amstelveen Van Mossel Peugeot Amstelveen Van Mossel Peugeot Amsterdam North Johan van Hasseltweg 65 1021 KN Amsterdam Van Mossel Peugeot Amsterdam Zuid-Oost Klokkenbergweg 29 1101 AK Amsterdam Van Mossel Peugeot Heemstede Cruquiusweg 37C 2102 LS Heemstede 2352 JC Leiderdorp Van Mossel Peugeot Leiden-Leiderdorp Van der Valk Boumaweg 2 Van Mossel Peugeot Lisse-Hillegom Arnoudstraat 18 2182 DZ Hillegom Van Mossel Peugeot Citroën Heemskerk Rijksstraatweg 54 1964 LK Heemskerk Vleetstraat 15-17 Van Mossel Peugeot Citroën Purmerend 1446 AP Purmerend Van Mossel Peugeot Citroën Zaandam Kleine Tocht 22 1507 CB Zaandam Van Mossel Peugeot Citroën Hoorn De Marowijne 59 1689 AR Zwaag Van Mossel Peugeot Citroën DS Alkmaar Helderseweg 55B 1817 BB Alkmaar **Cluster Van Mossel Hyundai** Orionweg 51 8938 AG Leeuwarden Van Mossel Hyundai Leeuwarden Van Mossel Hyundai Groningen Odenseweg 1 9723 HA Groningen Van Mossel Hyundai Heerenveen Businesspark Friesland-West 53-1 8447 SL Heerenveen Van Mossel Hyundai Emmen Phileas Foggstraat 33 7825 AK Emmen **Cluster Van Mossel Kia** Van Mossel Kia Amersfoort Maanlander 12 3824 MP Amersfoort Van Mossel Kia Apeldoorn Oude Apeldoornseweg 40B 7333 NS Apeldoorn Van Mossel Kia Harderwijk Lorentzstraat 25 3846 AV Harderwijk Van Mossel Kia Hengelo Holtersweg 30 7556 BX Hengelo = Van Mossel Kia Zwolle Oude Meppelerweg 2 8024 AB Zwolle

Cluster Van Mossel Jaguar/Land Rover

Van Mossel Jaguar Land Rover Apeldoorn Van Mossel Jaguar Land Rover Zwolle Van Mossel Jaguar Land Rover Groningen

Cluster Van Mossel Mercedes-Benz/Smart

Van Mossel Gouda Van Mossel Rotterdam (Autostrada) Van Mossel Rotterdam (Charlois) Van Mossel Rotterdam (Spaanse Polder)

Cluster Van Mossel Mercedes-Benz commercial vehicles

Van Mossel Vans & Trucks Dordrecht Van Mossel Vans & Trucks Rotterdam (Charlois) Van Mossel Vans & Trucks Bergschenhoek Van Mossel Vans & Trucks Rotterdam (Spaanse Polder) Schuttevaerweg 18 Van Mossel Vans & Trucks Gouda

Cluster Van Mossel Ford

Van Mossel Ford Den Bosch Van Mossel Ford Eindhoven Van Mossel Ford Helmond Van Mossel Ford Roermond Van Mossel Ford Tilburg Van Mossel Ford Veghel Van Mossel Ford Waalwiik Van Mossel Ford Weert Van Mossel Ford Roosendaal Van Mossel Ford Breda Van Mossel Ford Vlissingen Van Mossel Ford Terneuzen Van Mossel Ford Hulst Van Mossel Ford Goes Van Mossel Ford Middelharnis

Cluster Van Mossel Isuzu

Van Mossel Isuzu Goes Van Mossel Isuzu Terneuzen Van Mossel Isuzu Rotterdam Van Mossel Isuzu Dordrecht

Cluster Van Mossel Opel

Van Mossel Opel Den Bosch Van Mossel Opel Oosterhout Van Mossel Opel Tilburg Van Mossel Opel Veghel Van Mossel Opel Middelharnis Van Mossel Opel Roosendaal Van Mossel Opel Goes Van Mossel Opel Breda Van Mossel Opel Terneuzen Van Mossel Opel Hulst Van Mossel Occasions Breda

Grote Esch 50 Autolettestraat 4 Driemanssteeweg 690A Schuttevaerweg 20

Odenseweg 1

Heliotroopring 40 Driemanssteeweg 20

> Afrikalaan 2 Meerenakkerweg 3A Varenschut 17J Sodaweg 3 Kraaivenstraat 20 Vanderlandelaan 1 Van Andelstraat 11 Edisonlaan 5 Belder 34 Minervum 7001C Marie Curieweg 5 Handelspoort 8 Evenaar 1 Eberhardtweg 2 De Hofjes 42

Eberhardtweg 2 Handelspoort 8 Driemanssteeweg 20 Pieter Zeemanweg 50

Afrikalaan 2 De Boedingen 8 Kraaivenstraat 8 Vanderlandelaan 1 De Hofjes 42 Bredaseweg 243 Pearyweg 19 Minervum 7001A Handelspoort 8 Evenaar 1 Minervum 7001

Oude Apeldoornseweg 40A Oude Meppelerweg 2

Bergweg-Zuid 102 Grote Esch 46

7333 NS Apeldoorn 8024 AB Zwolle 9723 HA Groningen

2841 MJ Gouda 3063 NP Rotterdam 3084 CB Rotterdam 3044 BB Rotterdam

3316 KG Dordrecht 3084 CB Rotterdam 2661 CV Bergschenhoek 3044 BB Rotterdam 2841 MJ Gouda

5232 BD 's-Hertogenbosch 5652 AR Eindhoven 5705 DK Helmond 6049 CM Roermond/Herten 5048 AB Tilburg 5466 RE Veghel 5141 PB Waalwijk 6003 DB Weert 4704 RK Roosendaal 4817 ZL Breda 4389 WB Ritthem 4538 BN Terneuzen 4561 PG Hulst 4462 HH Goes 3241 ML Middelharnis

4462 HH Goes 4538 BN Terneuzen 3084 CB Rotterdam 3316 GZ Dordrecht

5232 BD 's-Hertogenbosch 4906 BA Oosterhout 5048 AB Tilburg 5466 RE Veghel 3241 ML Middelharnis 4705 RN Roosendaal 4462 GT Goes 4817 ZL Breda 4538 BN Terneuzen 4561 PG Hulst 4817 ZL Breda

Cluster Van Mossel MG/Maxus

Van Mossel MG Amsterdam Van Mossel MG Breda Van Mossel MG Rotterdam Van Mossel MG The Hague (Westfield Mall) Van Mossel MG Nijmegen Van Mossel Maxus Amsterdam Van Mossel Maxus Breda Van Mossel Maxus Nijmegen Van Mossel Maxus Rotterdam Van Mossel Maxus Goes Van Mossel Maxus Groningen Van Mossel Maxus Nijmegen Van Mossel Maxus Purmerend Van Mossel Maxus Roermond Van Mossel Maxus Rotterdam Van Mossel Maxus Tilburg Van Mossel Maxus Utrecht Van Mossel Maxus Zwolle

Cluster Van Mossel Renault/Dacia/Nissan

Van Mossel Nissan Amsterdam Van Mossel Renault Dacia Nissan Rotterdam Van Mossel Renault Dacia Nissan Gorinchem Van Mossel Renault Dacia Spijkenisse Van Mossel Renault Dacia Nissan Tiel Van Mossel Renault Dacia Waalwijk Van Mossel Renault Culemborg Van Mossel Renault Rotterdam (South) Van Mossel Renault Wijk bij Duurstede Van Mossel Renault Zaltbommel Van Mossel Dorzo Renault Dacia Nissan Vlaardingen Van Mossel Renault Dacia Barendrecht Van Mossel Renault Dacia Breda Van Mossel Renault Dacia Nissan Dordrecht Van Mossel Renault Roosendaal

Cluster Van Mossel Occasion Centrum

Van Mossel Mega Occasion Centrum Tilburg Van Mossel Mega Occasion Centrum Utrecht Van Mossel Mega Occasion Centrum Leeuwarden Van Mossel Mega Occasion Centrum Goes Van Mossel Outdoor Occasions Van Mossel Exclusive Occasions Van Mossel Mega Occasion Centrum Hengelo

Cluster Van Mossel Autoschade

Annual Report | 70

Van Mossel Autoschade Middelburg Van Mossel Autoschade Alkmaar Van Mossel Autoschade Amsterdam - Lijnden Van Mossel Autoschade Goes Van Mossel Autoschade Breda Van Mossel Autoschade Den Haag Van Mossel Autoschade Eindhoven Van Mossel Autoschade Groningen Van Mossel Velgenherstel

Pieter Braaijweg 2 Minervum 7001 B Koperstraat 18 Liguster 202 Rietgraaf 5 Pieter Braaijweg 2 Minervum 7001 B Rietgraaf 5 Bergweg-Zuid 102 Eberhardtweg 2 Odenseweg 1 Rietgraaf 5 Vleetstraat 15-17 Sodaweg 3 Koperstraat 18 Kraaivenstraat 4 Kate Ter Horstsingel 1 Oude Meppelerweg 2

Schepenbergweg 43 Koperstraat 16-18 Edisonweg 7 Maaswijkweg 1 Stephensonstraat 1-3 Van Andelstraat 3 Ant. Van Diemenstraat 40 Charloisse Lagedijk 946 Graaf van Lynden van Sandenburgweg 2A 3962 RB Wijk bij Duurstede Van Voordenpark 18 Hoogstad 101 Krakow 3 Huifakkerstraat 3 Mijlweg 71 Belder 34

Kraaivenstraat 6 Kate Ter Horstsingel 1 Orionweg 51 Pearyweg 19 Bedrijfsweg 17 Pieter Braaijweg 2 Goudstraat 70

Klarinetweg 4 Koelmalaan 67 Sydneystraat 12 Scottweg 2 Konijnenberg 101 Vrij-Harnasch 118 Steenoven 7 Osloweg 122A Energieweg 5

1114 A| Amsterdam 4817 ZL Breda 3067 GL Rotterdam 2262 AC Leidschendam 6678 PJ Oosterhout GLD 1114 AJ Amsterdam 4817 ZL Breda 6678 PJ Oosterhout GLD 2661 CV Bergschenhoek 4462 HH Goes 9723 HA Groningen 6678 PJ Oosterhout (GLD) 1446 AP Purmerend 6049 CM Roermond/Herten 3067 GL Rotterdam 5048 AB Tilburg 3543 WB Utrecht 8024 AB Zwolle

_

_

=

1105 AS Amsterdam 3067 GL Rotterdam 4207 HE Gorinchem 3203 LG Spijkenisse 4004 JA Tiel 5141 PB Waalwijk 4104 AE Culemborg 3088 LA Rotterdam 5301 KP Zaltbommel 3131 KX Vlaardingen 2993 LV Barendrecht 4815 PN Breda 3316 BE Dordrecht 4704 RK Roosendaal

5048 AB Tilburg 3543 WB Utrecht 8938 AG Leeuwarden 4462 GT Goes 5061 JX Oisterwijk 1114 AI Amsterdam 7554 NE Hengelo

4337 RA Middelburg 1812 PR Alkmaar 1175 GN Lijnden 4462 GS Goes 4825 BC Breda 2635 BZ Den Hoorn 5626 DK Eindhoven 9723 BX Groningen 5527 AH Hapert

Van Mossel Autoschade Hengelo Van Mossel Autoschade High Tech Rotterdam Van Mossel Autoschade High Tech Zwolle Van Mossel Autoschade Hoorn Van Mossel Autoschade Nijmegen Van Mossel Autoschade Oirschot Van Mossel Autoschade Roosendaal Van Mossel Autoschade Rotterdam Van Mossel Autoschade Tilburg Van Mossel Autoschade Bergen op Zoom Van Mossel Autoschade Utrecht Van Mossel Autoschade Waalwijk Van Mossel Autoschade Weert Van Mossel Autoschade Zwolle Van Mossel Autoschade Culemborg

Cluster International Car Lease Holding

DirectLease Belgium DirectLease Germany DirectLease Nederland DirectLease Luxembourg **[&T** Autolease Germany **J&T** Autolease Belgium **I&T** Autolease Nederland Van Mossel Autolease Tilburg Van Mossel Autolease Amsterdam Van Mossel Autolease Groningen Van Mossel Autolease Groningen Van Mossel Autolease Hengelo Van Mossel Autolease Leeuwarden Van Mossel Autolease Rotterdam Van Mossel Autolease Weert Van Mossel Autolease ZuidWest Van Mossel Autolease Zwolle Van Mossel Autolease Luxembourg Van Mossel Shortlease & Rent Waalwijk Van Mossel Shortlease & Rent Rotterdam Van Mossel Shortlease & Rent Groningen Van Mossel Autolease Nijmegen Westlease Deerlijk Westlease Namur Westlease Luxembourg

Cluster Van Mossel Automotive Group Belux

Van Mossel Shared Services Van Mossel Shared Services

Cluster Van Mossel Opel

Van Mossel Opel Antwerp Van Mossel Opel Wilrijk Van Mossel Opel Mechelen Van Mossel Opel Bree Van Mossel Vervloet Opel Lier

Binnenhavenstraat 87 Driemanssteeweg 690C Nervistraat 3 De Marowijne 55 Rietgraaf 5A De stad 1C Belder 100 Driemanssteeweg 690D Ringbaan Noord 65 Marconilaan-Noord 63 Kernkade 36 Zinkerweg 7 Edisonlaan 10 Simon Stevinweg 1 & 3 Pascalweg 29

Noordersingel 19 Am Seestern 4 Goudstraat 70 Zone d'activités Bourmicht Am Seestern 4 Noordersingel 19 Kraaivenstraat 4 Kraaivenstraat 4 Pieter Braaijweg 2 Wismarweg 9 Wismarweg 9 Holtersweg 30 Orionweg 51 Driemanssteeweg 690B Edisonlaan 10 Pearyweg 19 Simon Stevinweg 1 & 3 Zone d'activités Bourmicht Schutweg 6A Driemanssteeweg 690B Handelweg 18 Rietgraaf 5A Kleine Tapuitstraat 18 Avenue d'Ecolys 2Bte 20 Zone d'activités Bourmicht

Noordersingel 19

Noorderlaan 32 Boomsesteenweg 501 Iubellaan 82 Meeuwerkiezel TZ Marnixdreef 2

Bisschoppenhoflaan 515

7553 GH Hengelo 3084 CB Rotterdam 8013 RS Zwolle 1689 AR Zwaag 6678 PI Oosterhout GLD 5688 NX Oirschot 4704 RK Roosendaal 3084 CB Rotterdam 5046 AA Tilburg 4614 HB Bergen op Zoom 3542 CH Utrecht 5145 NL Waalwijk 6003 DB Weert 8013 NA Zwolle 4104 BE Culemborg

B-2140 Antwerp D-40547 Düsseldorf 7554 NE Hengelo L-8070 Bertrange D-40547 Düsseldorf B-2140 Antwerp 5048 AB Tilburg 5048 AB Tilburg 1114 AJ Amsterdam 9723 HC Groningen 9723 HC Groningen 7556 BX Hengelo 8938 AG Leeuwarden 3084 CB Rotterdam 6003 DB Weert 4462 GT Goes 8013NA Zwolle L-8070 Bertrange 5145 NP Waalwijk 3084 CB Rotterdam 9482 WE Tynaarlo 6678 PI Oosterhout GLD B-8540 Deerlijk B-5020 Suarlée (Namur) L-8070 Bertrange

B-2140 Antwerp 2100 Deurne

2060 Antwerp 2610 Wilrijk 2800 Mechelen 3960 Bree 2500 Lier

Cluster Van Mossel Alfa Romeo/Jeep/Fiat/Aba	rth/Fiat Professional		
Van Mossel Bruyninx FCA Hasselt	Hellebeemden 2	3500 Hasselt	
Van Mossel Bruyninx FCA Overpelt	Lindelsebaan 110	3900 Overpelt	
Cluster Van Mossel Peugeot/Citroën/DS/Kia/I			
Van Mossel Citroën Genk	Evence Coppéelaan 90	3600 Genk	
Van Mossel Peugeot Citroën DS Hasselt Van Mossel Kia Lier	Hellebeemden 2A Marnixdreef 2	3500 Hasselt 2500 Lier	
Van Mossel Nissan Kia Hasselt	Hellebeemden 4		
	Luikersteenweg 94	3500 Hasselt 3800 Sint-Truiden	
Van Mossel Citroën Peugeot, Kia Sint-Truiden	Maastrichtersteenweg 463		
Van Mossel Citroën Peugeot Tongeren Van Mossel Peugeot Genk	Evence Coppéelaan 90	3700 Tongeren 3600 Genk	
Van Mossel Van Kelst Citroën Peugeot Schriek	Schriekstraat 114	2223 Schriek (Heist op den Berg	
Van Mossel Van Kelst Citroën Peugeot Schnek	Brusselsesteenweg 31	3020 Herent (Leuven)	5/
Van Mossel Van Kelst Citroën Peugeot Leuven Van Mossel Van Kelst Citroën Peugeot Kia Aarschot	Betekomsesteenweg 114-116	3200 Aarschot	
Van Mossel Van Kelst Citroën Peugeot Na Aarschot	Leuvensesteenweg 160	3290 Diest	
Van Mossel Nissan Tongeren	Maastrichtersteenweg 465	3700 Tongeren	
Van Mossel Peugeot Citroën Zonhoven	Waardstraat 6	3520 Zonhoven	
van Mossel reugeot Citiben zonnoven	Wddiustiddi 0	SSZO ZOIIIOVEII	
Cluster Van Mossel Used Cars			
Van Mossel Used Cars Centre Hasselt	Hellebeemden 12	3500 Hasselt	
Van Mossel Used Cars Centre Antwerp	Noorderlaan 32	2060 Antwerp	
Cluster Van Mossel Mercedes-Benz/Smart			
Van Mossel Mercedes-Benz C.A.C. Turnhout	Steenweg op Gierle 355	2300 Turnhout	
Van Mossel Mercedes-Benz Trucks Duffel	A. Stocletlaan 204	2570 Duffel	
Van Mossel Trucks Mercedes-Benz Belgium	Bisschoppenhoflaan 275	2100 Deurne	
Van Mossel Pans Mercedes-Benz Brecht	D'Hoef 2	2960 Brecht	
Van Mossel Vereenooghe Roeselare	Hoge Barrièrestraat 10	8800 Roeselare	
Van Mossel Vereenooghe Bruges	Pathoekeweg 40	8000 Bruges	
Van Mossel Vereenooghe Ypres	Zwaanhofweg 8	8900 Ypres	
Van Mossel Vereenooghe Tielt	Szamotulystraat 19	8700 Tielt	
Van Mossel Vereenooghe Torhout	Bruggestraat 96	8820 Torhout	
Van Mossel Vereenooghe Oostende	Marconistraat 1	8400 Oostende	
Van Mossel Vereenooghe Veurne	Duvenkot 8	8630 Veurne	
Van Mossel Vereenooghe Knokke	Natiënlaan 167	8300 Knokke-Heist	•
Cluster Van Mossel Carrosserie			
Van Mossel Carrosserie Aartselaar	Boomsesteenweg 39	2630 Aartselaar	
Van Mossel Carrosserie Oudsbergen	Betonweg 12	3670 Oudsbergen	
Van Mossel Carrosserie Hasselt	Hellebeemden 6A	3500 Hasselt	
Van Mossel Carrosserie Turnhout	Steenweg op Gierle 355	2300 Turnhout	
Van Mossel Carrosserie Schriek	Schriekstraat 114	2223 Schriek (Heist op den Berg)	
Van Mossel Carrosserie Brasschaat	Kapelsesteenweg 76	2930 Brasschaat	
Van Mossel Carrosserie Deurne	Bisschoppenhoflaan 515	2100 Deurne	
Van Mossel Carrosserie Mechelen	Antwerpsesteenweg 273	2800 Mechelen	
Van Mossel Carrosserie Leuven	Brusselsesteenweg 57	3020 Herent	
Van Mossel Vereenooghe Carrosserie Bruges	Pathoekeweg 40	8000 Bruges	
Van Mossel Vereenooghe Carrosserie Ypres	Zwaanhofweg 8	8900 Ypres	
Van Mossel Vereenooghe Carrosserie Jabbeke	Vlamingveld 5	8490 Jabbeke	н
Cluster Van Mossel Ford			
Van Mossel Denayer Ford Deurne	Bisschoppenhoflaan 515	2100 Deurne	
Van Mossel Permeke Ford Antwerp	Boomsesteenweg 375	2610 Wilrijk	
Van Mossel Gonthier Ford Mechelen	Antwerpsesteenweg 273	2800 Mechelen	
Van Mossel De Kort Ford Brasschaat	Kapelsesteenweg 76	2930 Brasschaat	

Van Mossel Van de Ven Ford Kapellen Van Mossel Autopolis Ford Leuven Van Mossel Autopolis Ford Zaventem Van Mossel Deprince Ford Lier

Cluster Van Mossel Hyundai/Maxus/MG/Suzuki

Van Mossel Hyundai Brasschaat
Van Mossel Hyundai Maxus MG Deurne
Van Mossel Hyundai Wilrijk
Van Mossel Hyundai Maxus Mechelen
Van Mossel Hyundai Maxus MG Suzuki Zaventem
Van Mossel Hyundai Suzuki Isuzu Groot Bijgaarden
Van Mossel MG Antwerp
Van Mossel Servayge Oudenaarde
Van Mossel Servayge Zwevegem
Van Mossel Servayge Zwevegem
Van Mossel Servayge Gent
Van Mossel Servayge Deinze
Van Mossel Servayge Menen

Cluster Van Mossel Jaguar/Land Rover

Van Mossel Jaguar Leuven Van Mossel Jaguar Mechelen

Cluster Van Mossel Renault/Dacia

Van Mossel Devos-Capoen Renault Kuurne Van Mossel Devos-Capoen Renault Dacia Menen Van Mossel Devos-Capoen Renault Dacia Roeselare Van Mossel Devos-Capoen Used Cars

Cluster Luxembourg

Autopolis S.A., Multibrand Autopolis S.A. Schadebedrijf/Carrosserie Autodis

Rue des Mérovingiens, Z.A.I. Bourmicht 9 L-8070 Bertrange Rue du Puits Romain 4 ZI Um Monkeler - Op Den Drieschen 18 L-4149 Esch-sur-Alzette



Starrenhoflaan 1	2950 Kapellen
Brusselsesteenweg 57	3020 Leuven
Leuvensesteenweg 438	1930 Zaventem
Mechelsesteenweg 258	2500 Lier
i	
Kapelsesteenweg 76	2930 Brasschaat
Bisschoppenhoflaan 515	2100 Deurne

Boomsesteenweg 501 Antwerpsesteenweg 273 Leuvensesteenweg 438 Pastoor Cooremansstraat 1

Ijzerlaan 1

Industriepark de Bruwaan 55 Avelgemstraat 107b Avelgemstraat 158 Achilles Heyndrickxlaan 1 Emiel Clauslaan 45 Bruggestraat 568

Brusselsesteenweg 57 Antwerpsesteenweg 277

Brugsesteenweg 30 Kortrijksestraat 269 Diksmuidsesteenweg 343 Brugsesteenweg 40

2930 Brasschaat	
2100 Deurne	
2610 Wilrijk	
2800 Mechelen	
1930 Zaventem	
1702 Groot Bijgaarden	
2060 Antwerp	
9700 Oudenaarde	
8550 Zwevegem	
8550 Zwevegem	
9050 Gent	
9800 Deinze	
8930 Menen	

3020 Herent 2800 Mechelen 8520 Kuurne 8930 Menen 8800 Roeselare 8520 Kuurne

L-8070 Bertrange

FOR MOBILITY, FOR EVERYONE

Annual Report | **74**

Van Mossel Automotive Group Jan Vestersstraat 1 | 5145 MA Waalwijk Tel: +31 416 820700 | E-mail: info@vanmossel.nl | www.vanmossel.nl